2016 Annual Report

CHANGING young lives
Pictures on the front cover provide a glimpse at the multitude of activities carried out to support Utah families and youth. From left to right, across each row, they represent:

Row 1.  

*Picture 1.* High school graduates from Slate Canyon Youth Center.  

*Picture 2.* Residents and staff of Central Utah Youth Center tending the facility's garden.  

*Picture 3.* A youth from the Davis Area Youth Center diversion program participating in a work project on Antelope Island.  

*Picture 4.* Wasatch Music Academy recital presented to youth at Decker Lake Youth Center and their families.  

Row 2.  

*Picture 1.* Detention youth at Farmington Bay Youth Center enjoying a summer activity.  

*Picture 2.* Youth from Southwest Utah Youth Center and Slate Canyon Youth Center competing in the annual basketball tournament held for secure facility youth.  

*Picture 3.* Salt Lake and Utah County youth participating in Utah Indigenous Day.  

*Picture 4.* Breaking ground for the new multi purpose center in Ogden.  

Row 3.  

*Picture 1.* Youth participating in a Wasatch Music Academy recital at Slate Canyon Youth Center.  

*Picture 2.* Annual softball game between the Division's State Office and youth and staff from Salt Lake Observation and Assessment.  

*Picture 3.* Cache Valley Youth Center Wishing Tree ceremony for the facility's new chapel opening.  

*Picture 4.* Youth at Split Mountain Youth Center painting mural as part of the Emanuel Project.  

Row 4.  

*Picture 1.* Youth competing in the annual flag football tournament for secure facility youth held at Southwest Utah Youth Center.  

*Picture 2.* Youth at Southwest Youth Center participating in a yoga class.  

*Picture 3.* Youth at Genesis Youth Center learning about the Utah Valley University Clothesline Project.  

*Picture 4.* Sand art at Wasatch Youth Center created and designed by youth and community artist Roger Whiting.
Executive Summary

DIVISION OF JUVENILE JUSTICE SERVICES ANNUAL REPORT 2016

The Division of Juvenile Justice Services serves youths with a comprehensive array of programs, including home detention, locked detention, receiving centers, case management, community services, observation & assessment, secure facilities, and transition. Work components and service projects are incorporated into many Division programs. Collectively these programs provide a continuum that serves the diverse needs of Utah's youths. Relevant facts about the Division are summarized below.

- Division funding in FY 2016 was $94,778,600; authorized funding in FY 2017 is $102,430,100. Federal collections account for $3,218,900 of the total FY 2016 revenue (pages 13-15).

- Admissions to locked detention fell over the last 3 years. Overcrowding rarely was a problem at any of the Division's 11 detention centers during FY 2016 (page 41).

- Of all youths in custody on a typical day, about 45.4% were in community based programs and about 22% were in locked programs (page 50).

- Delinquency histories for youths admitted to observation and assessment, community programs, and secure care facilities have been stable or declining over the last 10 years (pages 57, 63, 69).

- Across many years, the census of all programs reflects a disproportionate number of minority youths and boys (pages 27, 32, 35, 40, 46, 58, 64, 70).

- The Office of Early Intervention Services now provides In-Home Observation and Assessment services in the 2nd, 3rd, and 4th District Juvenile Courts. Expansion of this program is planned for other areas of the state. (page 53).

- The Youth Parole Authority held 552 hearings in FY 2016 (page 71).

- The average daily number of custody youth assigned to Division case managers was 736 during FY 2016 (page 49).

- The Observation and Assessment, Community Programs, and Secure Facility sections show trends across the last 10 years for Population, Budget, and Delinquency History (pages 57, 63, 69).

- During FY 2016, volunteers contributed a total of 51,900 hours of service. At a rate of $14.00 per hour, this represents a donation of over $726,600 to the Division. Also, a total of over $246,985 monetary and in-kind donations were collected (page 77).

- Overall, in FY 2016, the Division supported 753 training sessions on mandatory topics and 288 in-service training events for a total of over 74,400 hours of individual training (page 75).

- Performance measures are included for diversion, work program, case management, observation and assessment, and secure facilities (34, 39, 51, 58, 70).

- During FY 2016, the Division and other agencies within the Department of Human Services participated in the development of the Strategic Plan of the Utah Model of Care (pages 16-17).
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January 2017

To the Citizens of Utah,

It is my privilege to present to you the 2016 Annual Report for the Division of Juvenile Justice Services. Early in the year I challenged employees to work toward a common vision to “boldly go where we have not gone before.” Our Division’s Executive Management Team (EMT) took that challenge to heart, and has actively pursued not only moving the Mission of the Division forward, but remaining open to change in the process.

In June 2016, the Governor’s Office asked the Commission on Criminal and Juvenile Justice (CCJJ) to partner with the Pew Charitable Trust Foundation to conduct an in-depth review of Utah’s juvenile justice system. Working Groups comprised of leaders in the juvenile justice system across the state were formed; focus groups with community partners, parents, youths, and employees were held; questions were raised and satisfied. Subsequently, recommendations were developed and presented to CCJJ and the Governor’s Office. Findings proved that the system as a whole was sound, but areas to make the system even better were identified. JJS will work closely with its partners to create sound legislation as a result of those findings.

Many of the buildings that house JJS programs are aging, and in some cases are unsafe. The Weber Valley Multi-Use Youth Center is well on its way to a brand new look and feel that will better meet the needs of those in the system. The structure brings early intervention services, case management, a transition living center, and a long term secure care unit into a single carefully designed, innovative, juvenile service delivery facility. The target date for opening the new facility is February 2018. Additionally, the Division has submitted a plan to replace the aging Wasatch Youth Center/Case Management/Training Bureau facility in Salt Lake, using the model and design used in the Weber County facility.

Under the direction of the Department of Human Services, the Division developed a compensation growth plan this year for specific job classifications, and were given approval to implement a proactive plan to invest further in JJS staff where it was sustainable. The result was a certification program for Case Managers, Supervisors and Assistant Program Directors, and increases for other identified positions. The Division continues to refine its compensation plan for the future.

Lastly, the Division completed a remodel project on a portion of the Washington County Youth Crisis Center. The space created, appropriately named New Hope, is a five-bed program which aims to provide a second chance for youths with high behavioral needs. It was developed in partnership with all Divisions within the Department of Human Services. Any new program has its share of hurdles to overcome, but it is our hope that launching New Hope will provide a fresh approach and a successful balance to youths who have failed out of other placements.

This has been a year full of challenge, a year full of anticipated change, and a year of which I am proud to have been a part. I am constantly amazed at the level of commitment and engagement of our JJS employees. Without them as part of our team, the Division could not move forward. It is with an increased level of enthusiasm that I look forward to making our next year even better.

Sincerely,

Susan Burke
Director
RUSSELL VAN VLEET - CHAIR
Mr. Van Vleet is currently serving a second term as Chair of the Board of Juvenile Justice Services. During his career he was an Auxiliary Professor at the University of Utah College of Social Work; Court Administrator of the 3rd District Juvenile Court; Founder and Director of the Utah Criminal Justice Center, and the Adolescent Residential Treatment and Education Center (ARTEC); former Director of the Division of Youth Corrections (now Juvenile Justice Services); Codirector of the Center for the Study of Youth Policy, University of Michigan and University of Pennsylvania; and juvenile justice expert with the U. S. Department of Justice, Civil Rights Division.

MARCY KORGENSKI - VICE CHAIR
Ms. Korgenski is currently serving as Vice Chair of the Board of Juvenile Justice Services, and is retired from the Ogden Police Department (OPD). Her career included a variety of supervisory positions, serving most recently as Assistant Chief of the OPD. She has been recognized by the community with awards from the Ogden Chamber of Commerce, Weber State University, and a variety of other notable foundations and groups over the years. Overall, she has enhanced the lives of youth through involvement on the Youth Services Bureau, the Ogden Weber Metro Gang Unit, and Crimes Against Children, to name a few.

H. CRAIG HALL
Mr. Hall was appointed in March 2016 to the Board of Juvenile Justice Services. He had recently returned from an LDS Mission in Brazil, where he served as Associate Area Legal Counsel in Sao Paulo. Prior to that he was the City Attorney for the cities of Holladay and Midvale Utah; Partner at Chapman and Cutler, LLP; City Attorney for South Salt Lake Corporation and Murray City Corporation; and was an Adjunct Professor at Salt Lake Community College. Mr. Hall is active in the Boy Scouts of America, and has received numerous awards during his service to that organization.

DR. DAVID HARPER
Dr. Harper was recently reappointed to a second term on the Board of Juvenile Justice Services. He taught Special Education in the Boulder Valley Schools, was a Probation Supervisor in the Colorado juvenile justice system, and taught Secondary Education/Special Education in Massachusetts. Today, he is a teacher in Salt Lake City schools, working with High Risk, Honors and ESL youths at West High School.

SHARON MCCULLY
Sharon McCully was appointed to the Third District Juvenile Court in 1983 by Governor Scott Matheson, where she served for over 27 years. She has served in national, state and local leadership positions. She has twice been the recipient of the Utah State Bar Association’s Judge of the Year Award. Since retiring from the bench in September 2010, Judge McCully has been an adjunct professor at the University of Utah, teaching at both the Graduate School of Social Work and at the S.J. Quinney School of Law.

DAVID OGDEN
Mr. Ogden, appointed to the Board of Juvenile Justice Services in March 2016, currently serves as the 35th Mayor of the City of Richfield, Utah. He was raised in Richfield and attended school in Richfield, St. George and Cedar City. Through the years he has been involved in a variety of service organizations including the Rotary Club of Richfield and the Sons of Utah Pioneers. He has also served in leadership roles at the community level and beyond. In addition to his mayoral duties, Mr. Ogden serves on the Boards of the Six County Association of Governments and the Sevier Valley Medical Center.
January 21, 2017

Dear Citizens:

The Board of Juvenile Justice Services continues to actively assist the Division in its mandate to serve troubled youth. This past year has been challenging in that the Division is faced with the need for some major changes in its service delivery system. Facilities have been added and some may need to be replaced. Front-end services that offer greater opportunity for diversion from the juvenile justice system are also being considered for implementation.

Two new members were added to the Board. David Ogden, the Mayor of Richfield; and Craig Hall, a distinguished attorney. Both of these new members will bring much-needed depth and expertise to the Board. The appointments are timely since it is expected that 2017 will see changes in the system that will require considerable deliberation by the Board.

With the decision to move the adult prison from its Draper site there is a renewed interest from the legislature in criminal justice issues. The PEW Trust was invited to the state and in conjunction with the Commission on Criminal and Juvenile Justice (CCJJ) working groups were created that developed recommendations for improvement to both systems.

2017 will see some or all of these recommendations implemented. The impact of cost to local governments as well as community impact are always major considerations when changes are made to service delivery systems.

The Board recognizes the responsibility it has to represent the citizens of this state and it will continue to work with Director Burke and other government leaders as needed changes are made to the Juvenile Justice System.

Sincerely,

Russell K. Van Vleet
Chair
Board of Juvenile Justice Services
MISSION STATEMENT

The mission of the Division of Juvenile Justice Services is to be a leader in the field of juvenile justice by changing young lives, supporting families and keeping communities safe.

BALANCED AND RESTORATIVE JUSTICE MODEL

The Division of Juvenile Justice Services subscribes to the Balanced and Restorative Justice (BARJ) Model that outlines a philosophy of restorative justice that places equal importance on the principles of Accountability, Community Protection, and Competency Development.

• Accountability means that when a crime occurs, a debt is incurred. Justice requires that every effort be made by offenders to restore losses suffered by victims. The Division enables offenders to make amends to their victims and community and take responsibility for their actions.

• Competency Development requires that offenders leave the system more capable of productive participation in conventional society than when they entered. Youths in Division care are given the opportunity to learn skills to become self-sufficient, competent members of the community.

• Community Protection means that the public has a right to a safe and secure community. The Division works to protect the public through processes which include individual victims, the community, and offenders as active participants.

Collectively, these three components form a comprehensive approach that not only addresses the immediate consequences of delinquency, but also provides long-term solutions for restoring victims, the community, and the offender.

DIVISION GOALS

The Division has outlined three broad goals for all of its programs and operations.

• Improve short-term and long-term outcomes for our youths.

• Support families in the rehabilitation process.

• Improve the safety, security and morale of JJS youths and employees.
Population Served

During 2016, Utah’s population of 10 to 17 year old youths numbered 399,262, a 2.2% increase over 2015. Continuing a trend that began in 2003, the group is expected to grow substantially over the next several years and exceed 433,000 by 2020 (see chart at top right; source: Utah State Governor’s Office of Management and Budget, 2012). During FY 2016, the majority of Utah’s youths (74.8%) lived in four urban counties along the Wasatch Front (Weber, Davis, Salt Lake, and Utah). Another 10.8% lived in three of the state’s fastest growing counties (Cache, Washington, and Iron).

Based on an analysis of individuals who turned 18 during the 2015 calendar year, 23.4% of Utah’s youths will have contact with Utah’s juvenile justice system by age 18; 2.6% of Utah’s youths will be found to be victims of dependency, neglect, or abuse; and 17.9% will be charged with a felony- or misdemeanor-type offense. For some youths, these events will lead to supervision by Juvenile Court Probation or custody to the Division of Juvenile Justice Services or the Division of Child and Family Services. Other predictions are presented below.

**BY AGE 18**

**Offending**

1 in 6.3 youths will be found to have committed at least one felony- or misdemeanor-type offense:

- 1 in 29.6 - offense against a person (1 in 168.7 a felony-type offense against person).
- 1 in 10.2 - offense against property.
- 1 in 11.5 - offense against the public order.

A relatively small proportion of all youths (5.1%) will be responsible for the majority of identified youth crime (66.3%).

**Custody and Supervision**

1 in 21.2 youths will spend time in locked detention.

1 in 38.8 youths will be placed on formal supervision with Juvenile Court Probation.

1 in 33.0 youths will be committed to Division of Child and Family Services’ custody or supervision.

1 in 71.4 youths will be committed to Division of Juvenile Justice Services’ custody:

- 1 in 110.5 - community placement.
- 1 in 93.7 - observation and assessment.
- 1 in 463.2 - secure facility.

1 Felony-type offenses are the most serious followed by misdemeanor-type offenses. Felony- and misdemeanor-type offenses are distinguished further by their object: person offenses (e.g., assault); property offenses (e.g., car theft); and public order offenses (e.g., gambling).
During 2016, 10-year olds represented 13.5% of Utah’s population of 10 to 17 year olds; 17 year olds represented 12.0% (source: Utah State Governor’s Office of Management and Budget; 2012).

The majority of youths in Division programs are between ages of 15 and 17.

During 2016, boys held a slight majority (51.5%) of Utah’s population of 10 to 17 year olds (source: Utah State Governor’s Office of Management and Budget, 2012).

Boys are overrepresented at all levels of the Division’s programming.

During 2016, the majority of Utah’s youths were Caucasian (75.0%). Hispanics represented about 16.8% of the group, Blacks 1.4%; Native Americans 1.1%; Pacific Islanders 1.6%; and Asian Americans 1.7% (source: Utah State Office of Education, fall enrollment for the 2016 - 2017 school year).

Minority youths are overrepresented at all levels of the Division’s programming.
Though the Division operates youth services programs which may serve non-delinquent youths, the great majority of Division clients are delinquent youths who have the following experience:

A youth who is arrested and charged with an offense is referred to a Juvenile Court intake worker. Depending on the seriousness of the offense and other factors, such as danger to the community, the child may be held in a detention center operated by the Division.

There is a range of sanctions for charges found true. Juvenile Court sentencing alternatives include (1) levying fines, (2) ordering payment of restitution to victims, (3) placing the offender on probation under the continuing jurisdiction of the Juvenile Court, and (4) placing the

Client Flowchart
Traditionally, granting custody to the Division has been reserved for the most serious or chronic offenders. Several of the Division’s programming options are represented in the chart. Community programs are the least restrictive of these; secure facilities the most restrictive. Programs follow the principles of the Balanced and Restorative Justice Model (BARJ): competency development, accountability, and community protection.

If a youth cannot be properly cared for by juvenile justice agencies, procedures are available for transfer of the youth to the jurisdiction of adult courts and the adult correctional system. Youths found guilty in the adult system serve adult sanctions.

Shading represents programs and functions delivered by the Division of Juvenile Justice Services.
Expenditures. The Division’s total expenditure in FY 2016 was $94.8 million. Major categories of expense are identified in the chart at the top right. The greatest proportion was for Personnel (63.0%) and Payments to Providers (21.7%). Payments to Providers includes operation of the Salt Lake Valley Detention Center and the Farmington Bay Youth Center by a private company and privatized operation of community-based residential proctor homes and group homes. Community providers bill Medicaid through the Department of Health for mental health services authorized by the Division. The Division is billed a match (approximately 30%) for Medicaid eligible expenses. That match is accounted for in the Division’s Medicaid revenues. Current Expense includes the costs of medical, food, and other support for youths in care as well as the costs of operating and maintaining Division facilities and offices. Other includes Travel and Capital Outlay.

Total Division expenditures from FY 1992 through FY 2016 are presented in the chart at bottom left. Across the period, expenditures grew from $19.8 million in FY 1992, to a high of $106.4 million in FY 2008. Budget increases resulted from increases in the numbers of youths served, the range of services provided, numbers of staff employed, and inflation. In the years after FY 2008, expenditures were reduced in response to decreased revenues.

The chart at center right represents FY 2016 expenses for the Division’s various administrative and program functions. The largest expenditures were for Detention Facilities (23.1%), Community Programs (19.6%), and Secure Facilities (17.7%). Collectively, these functions accounted for 60.4% ($57.2 million) of the Division’s
## Operating Budgets.

<table>
<thead>
<tr>
<th>Office / Function</th>
<th>Actual FY 2016 ¹</th>
<th>Authorized FY 2017 ²</th>
<th>Base Budget FY 2018</th>
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<td><strong>Youth Parole Authority</strong></td>
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<td><strong>Total</strong></td>
<td>94,778,600</td>
<td>102,430,100</td>
<td>97,756,600</td>
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</table>

¹ Actual FY 2016 includes $2,408,000 non-lapsing dollars from FY 2015.
² Authorized FY 2017 includes $3,935,000 non-lapsing dollars from FY 2016.
overall expenditure. Relatively small expenditures were made for Receiving Centers (2.6%), Work Camps (4.0%), and Diversion (4.5%). Other includes transition programs and the Youth Parole Authority.

The chart at the bottom right of the first page of this Chapter compares relative expenditures for (1) Secure Programs (locked detention and secure facilities), (2) Community Based Programs, and (3) Administration and General Program Costs. Administrative and General Program Costs was a relatively small portion of the overall expense for each of the years of the 24-year period. In each of the last 9 years, total Administrative and General Program Costs has been between 6% and 9% of all expenditures. During FY 2016, administrative costs of the Division’s State Office was approximately 4.8% of all expenditures. Percentages for secure programs was (50.6%) in FY 1992, the highest value of the period, and was 40.8% in FY 2016. Expenditures for community based programs was 45.0% in FY 1992 before increasing to as high as 60.0% in FY 2000. The percentage for FY 2016 was 51.8%. Budget reductions and changes in Medicaid billing requirements over the past 8 years have disproportionately reduced funds available of this category of expense. As a result, relative expenditures for Administration and Secure Programs have increased even though funding has changed very little.

A detailed listing of the Division’s expenditures by office and function is provided in the table on the prior page. The table identifies actual expenditures during FY 2016 (Actual FY 2016), expenditures authorized for FY 2017 (Authorized FY 2017), and the expenditures base for 2018 (Base Budget 2018).

**Revenues.** The Division’s revenues for FY 2016 are identified in the chart at top right. The great majority of revenues came from Utah’s General Fund (94.5%). Other Collections (2.3%) includes funds received through the Office of Recovery Services (ORS) from parents who pay a portion of their children’s cost of care, the Child Nutrition Programs (School Lunch), and other smaller revenue sources. Additional details about the Division’s sources of funding for fiscal years 2016, 2017, and base 2018 are provided in the table and notes below. The base for FY 2018 is reduced as it does not reflect continued one-time funding from the authorized FY 2017 budget or any non-lapsing revenues from FY 2017.

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<th>Authorized FY 2017 2</th>
<th>Base Budget FY 2018</th>
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<td>Federal Collections 4</td>
<td>3,218,900</td>
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<td>4,529,600</td>
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<td>Other Collections 5</td>
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<td><strong>Total</strong></td>
<td><strong>99,809,000</strong></td>
<td><strong>102,430,100</strong></td>
<td><strong>97,756,600</strong></td>
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</tbody>
</table>

1 Fiscal Year 2016 General Funds includes $2,408,000 non-lapsing dollars from the previous year and $1,486,700 in one time General Funds. It does not reflect $1,094,900 in budget transfers to other state agencies.
2 Fiscal Year 2017 Authorized includes $3,935,000 non-lapsing dollars from the previous year and $508,700 in one-time General Funds.
3 Fiscal Year 2018 Requested is less than FY 2017 Authorized due to one-time funds not in base and assumes no non-lapse from FY 2017.
4 Federal Revenues include Title IV-E, Title XX, and other Federal grants.
5 Other Collections includes Dedicated Credits (e.g. parental support collected by the Office of Recovery Services), Transfers (e.g. Child Nutrition Program revenues and other grants) and is offset by Medicaid match payments.
The Division of Juvenile Justice Services (Division) is a major provider of services for Utah’s juvenile justice system. Other contributing agencies are Juvenile Court Probation and the Division of Child and Family Services. Services provided by these three agencies form a continuum of care that allows the Juvenile Court to make graduated responses to youths in proportion to the severity of their behavior and their needs for treatment. More specifically, the Division of Child and Family Services provides services for dependent and neglected children and is responsible for youths under the age of 12 found to be delinquent. Probation provides supervision and other services to youthful offenders who remain in the homes of their parents or are in the custody of the Division of Child and Family Services. The Division of Juvenile Justice Services provides residential care and rehabilitative services for the most serious delinquent youths who require removal from home for extended periods. In addition, the Division provides a variety of residential and non-residential services, including youth services, receiving center, and observation and assessment for youths at earlier stages of delinquency.

Juvenile Justice Services is a division of the Department of Human Services. Other divisions and offices include the Executive Director’s Office, the Division of Substance Abuse and Mental Health, the Division of Aging and Adult Services, the Division of Services for People with Disabilities, the Office of Recovery Services, and the Division of Child and Family Services. The Department’s Divisions and Offices are united in their support of the Utah Model of Care (hs.utah.gov/modelofcare). The Model provides a

The Division of Juvenile Justice Services
strategic framework that helps Department agencies work together toward the common purpose of strengthening lives by providing children, youth, families, and adults the individualized services they need to thrive in their homes, schools and communities. Within this framework, there are five Strategic Pillars, or focus areas, that guide the work and decision making to successfully reach collective outcomes: (1) Prevention, (2) Self-Reliance, (3) Partnership, (4) Operational Excellence, and (5) People and Culture. The Department’s 2016-2017 Strategic Plan identifies benchmarks related for each Pillar to measure actions taken and progress made as Department agencies work together for better outcomes. For example, for the Self-Reliance Pillar, the Division sets goals of reducing secure detention re-entry and increasing the high school graduation rate of youths in care. The Model and its Pillars are consistent with the Division’s Mission and Goals (see “Mission and Goals,” page 7) and have helped the agency enhance its early intervention services. Since implementing the Model of Care, the Division also has made important changes in detention, residential care, and case management (see “Letter From the Director,” page 1).

The Division receives guidance and policy approval from the Board of Juvenile Justice Services, a group of citizen volunteers appointed by the state’s Governor. The Division’s Director provides statewide policy leadership and administrative oversight. This includes direct authority over four service delivery offices and three bureaus. The Director also has indirect authority over the Youth Parole Authority.

Direct services to clients are provided by four service delivery offices (Community Programs, Correctional Facilities, Early Intervention Services, and Rural Programs) and the Division’s Clinical Services Bureau. The first three of the service delivery offices serve the ten counties corresponding to the 2nd, 3rd, and 4th Judicial Districts of Utah’s Juvenile Court. Most facilities and programs are located on the Wasatch Front, a narrow urban corridor that runs from Weber County in the north to Utah County in the south. The Office of Rural Programs operates facilities and programs in the state’s remaining nineteen counties and five Judicial Districts.

Though the service delivery offices specialize in different ways, they must work closely with one another. This is particularly important to ensure continuity of care when an individual youth moves from a program operated by one service delivery office to a program operated by another. Close cooperation also is critical for youths who concurrently receive services from two different offices. For example, a youth in a secure facility operated by the Office of Correctional Facilities will have a case manager provided by either the Office of Community Programs or the Office of Rural Programs. Coordination is greatly facilitated by Division-wide support of the Division’s Mission Statement, the Balanced And Restorative Justice (BARJ) Model, and utilization of a common case planning model.

State Administrative Office

The Division’s State Administrative Office is located in Salt Lake City and houses the Youth Parole Authority (see “Youth Parole Authority,” page 71) and the Division’s three bureaus. Bureaus provide a variety of administrative services through different work groups that include investigations, research, training, budgeting, and contract management. In addition, the Bureau of Clinical Services provides direct clinical services to Division clients (see “Division Bureaus,” page 75). The State Office also coordinates Division efforts with federal, state,
and local agencies such as the Office of Juvenile Justice and Delinquency Prevention, the Governor’s Office, the Utah Legislature, the Utah Commission on Criminal and Juvenile Justice, and Utah’s city and county governments.

Office of Community Programs

The Office of Community Programs provides community-based services to youths committed to Division custody from along the Wasatch Front. Most youths served by the Office have extensive histories of services with other Division programs and with other juvenile justice agencies. These programs are often a last stop prior to secure care or the adult system.

Case Management. Each youth committed to Division custody is assigned a case manager (see "Case Management," page 49). This includes youths in custody for community placement and secure care. On a daily basis, a case manager makes placement decisions, monitors progress, helps determine consequences for noncompliance with rules, shoulders responsibility for the documentation required for the Division to collect federal entitlement payments, coordinates with providers, communicates with the youth’s family, and represents the Division in court.

Quick Facts

State Administrative Office

Full-Time Staff: 36

Work Groups

- Administration: 4
- Clinical Services: 2
- Contracting: 2
- Federal Revenue Management: 2
- Finance: 7
- Quality Assurance: 7
- Research: 3
- Support Staff: 3
- Training: 6

FY 2016 Budget: $4,502,100

Office of Community Programs

Quick Facts

Community Programs

Full-Time Staff: 110

Primary Service Area: Wasatch Front

Programs

- Case Management: 3
- Transition: 3
- Work Camp: 1

FY 2016 Budget: $23,927,300

Community Based Services. The Division directly provides or contracts with private providers for residential and nonresidential services for youths committed to the Division for community placement (see "Community
Programs,” page 59). A wide range of services is available to meet the diverse needs of these youths, including (1) counseling, (2) group home placements, (3) family based proctor placements, and (4) residential placements specialized to address the needs of sex offenders, youths with mental health issues, and substance users.

**Transition Services.** Transition services are provided to help guide and support youths returning to the community following secure care. Moving back home or to independent living after an extended stay in secure care can be a very difficult process. Transition workers actually begin their work with youths long before they leave secure care. The goal is to help youths make progress in completing their correctional plans and ensure they have proper skills and support to be successful once they return to the community. Ideally, these efforts include active participation of parents or guardians. Transition workers continue to supervise, guide, and mentor youths once they leave secure care to ensure their success.

**Work Camp.** The Genesis Youth Center is a 32-bed, residential work camp for boys and girls. While in the program, youths work on community service projects to reduce court obligations (see “Work Program,” page 35).

**QUICK FACTS**

**CORRECTIONAL FACILITIES**

- **Full-Time Staff** ........................................... 223
- **Primary Service Area** ................. *Wasatch Front*
- **Programs**
  - **Secure Care** ................................. 5
- **FY 2016 Budget**......................... $15,930,300

**Office of Correctional Facilities**

The Office of Correctional Facilities administers secure care facilities along the Wasatch Front.

**Secure Facilities.** Secure care facilities provide extended secure confinement for the most seriously delinquent youths (see “Secure Care Facilities,” page 65). Youths committed to secure care facilities typically have extensive delinquency histories and often have continued to commit offenses despite having received services from other agencies and other less restrictive programs. Secure care facility staff provides intensive supervision and offers quality treatment based on the youth’s protective and risk factors. Youths are treated with respect and given opportunities to make positive choices that will improve their lives and establish positive relations with family and community.

In July of 2015, youths receiving sex specific treatment at Mill Creek Youth Center were transferred to Wasatch Youth Center. Wasatch Youth Center now provides all sex specific treatment for youths committed to secure care for a sexual offense. In October of 2015, the female cottage at Mill Creek Youth Center was moved to Farmington Bay Youth Center. Farmington Bay Youth Center provides a therapeutic environment for the female secure care population and a more centralized location for families.
The Division of Juvenile Justice Services

Office of Early Intervention Services

The Office of Early Intervention Services administers a variety of services and programs for youths at early stages of delinquency and problem development. Its primary objective is to prevent youths from penetrating further into the juvenile justice system and to keep them at home or return them home as soon as possible.

Receiving Center and Youth Services Functions. These programs (see “Youth Services,” page 27 and “Receiving Centers,” page 23) are collocated at several facilities to provide five essential services to local communities:

1. The Receiving Center function is provided to take responsibility for youths brought in by law enforcement after arrest for status offenses or delinquent acts that do not meet guidelines for admission to a locked detention facility.
2. Crisis Intervention provides immediate counseling and other support for runaway, homeless and ungovernable youths and their families.
3. 60-day Counseling is a series of counseling sessions provided to youths and families in crisis who need extended support.
4. Crisis Residential provides bed and other support for youths who cannot immediately return home.
5. Division of Child and Family Services (DCFS) Shelter Beds are available for youths in foster care who have run away from or disrupted their current placement or are waiting for a new placement.

Home Detention. Home Detention provides an alternative to secure detention for youths awaiting a court hearing for a new delinquent offense (see “Detention,” page 41). Youths remain at home but are given daily supervision by Division staff.

Locked detention: Youths typically enter a locked detention program (1) pending Juvenile Court adjudication, (2) awaiting transfer to another jurisdiction or agency, or (3) serving a short-term commitment to detention ordered by a Juvenile Court Judge. While in detention, youths have access to medical and dental services. Families are encouraged to visit their sons and daughters and give them positive support. Religious services are available to youths who wish to participate. Educational services are provided 5 days each week by teachers from local school districts through the Utah State Board of Education’s Youth In Custody Program.

QUICK FACTS
EARLY INTERVENTION SERVICES

FULL TIME STAFF ........................................... 302

PRIMARY SERVICE AREA .................. WASATCH FRONT

PROGRAMS

DIVERSION .................................................. 3
HOME DETENTION ........................................ 3
LOCKED DETENTION ......................................... 4
OBSERVATION AND ASSESSMENT .................. 4
RECEIVING CENTER ........................................ 4
YOUTH SERVICES ........................................... 4

FY 2016 BUDGET ................................... $25,246,300
**Diversion Services.** Diversion programs provide daily programming for adjudicated youths under a short-term commitment order (usually 30 days) of the Juvenile Court (see “Diversion,” page 31). Programming includes intensive supervision and competency development through a variety of educational groups and activities. Youths often are involved in community service projects that help make amends to victims and the community.

**Observation and Assessment (O&A):** Youths are committed to O&A by Juvenile Court Judges for a 45-day evaluation designed to identify their needs for supervision and services (see "Observation & Assessment," page 53). During this time, they receive extensive psychological, educational, physical, behavioral, risk, and social assessments. At the conclusion of each youth’s O&A stay, a formal report of the program’s findings and recommendations is presented to the Juvenile Court to aid the Court in making decisions about the case. Historically, O&A programs along the Wasatch Front were managed by the Office of Community Programs. In FY 2013, these programs were transferred to the Office of Early Intervention Services. The original arrangement made sense when the majority of youths leaving the program were next ordered to Division custody. However, in recent years the majority of O&A graduates have been returned home, often with probation services.

**In-Home Observation and Assessment (In-Home O&A):** Youths are committed to In-Home O&A by Juvenile Court Judges for a 45-day evaluation as an alternative to residential O&A for those youths who can remain in their homes. This program began as a pilot project in the 3rd District Juvenile Court with two Juvenile Court judges and now has been implemented more broadly in the 2nd, 3rd, and 4th Districts.

**Office of Rural Programs**

The Office of Rural Programs provides Utah’s rural areas with the same range of residential and nonresidential services available in urban areas. The majority of these services are offered through multiuse facilities (see "Multiuse Facilities," page 47) operated in five rural communities: (1) Split Mountain Youth Center in Vernal; (2) Central Utah Youth Center in Richfield; (3) Canyonlands Youth Center in Blanding; (4) Cache Valley Youth Center in Logan; and (5) Castle Country Youth Center in Price.

**QUICK FACTS**

**RURAL PROGRAMS**

<table>
<thead>
<tr>
<th>Full-Time Staff</th>
<th>286</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>- PRIMARY SERVICE AREA ........... RURAL COUNTIES</strong></td>
<td></td>
</tr>
<tr>
<td><strong>PROGRAMS</strong></td>
<td></td>
</tr>
<tr>
<td>Case Management</td>
<td>7</td>
</tr>
<tr>
<td>High Behavioral Residential</td>
<td>1</td>
</tr>
<tr>
<td>Home Detention</td>
<td>5</td>
</tr>
<tr>
<td>Locked Detention</td>
<td>7</td>
</tr>
<tr>
<td>Observation &amp; Assessment</td>
<td>4</td>
</tr>
<tr>
<td>Receiving Centers</td>
<td>7</td>
</tr>
<tr>
<td>Secure Care</td>
<td>1</td>
</tr>
<tr>
<td>Shelter</td>
<td>7</td>
</tr>
<tr>
<td>Work Camp</td>
<td>1</td>
</tr>
<tr>
<td>Youth Services</td>
<td>7</td>
</tr>
<tr>
<td><strong>FY 2016 BUDGET .................. $24,811,900</strong></td>
<td></td>
</tr>
</tbody>
</table>

* Office of Rural Programs
Multiuse facilities are equipped with both secure and non secure beds and include programming areas for a variety of purposes. Non secure beds can be used for functions such as observation and assessment and shelter.

Three additional facilities supplement services provided through multiuse facilities: (1) in Hurricane, the Dixie Area Detention Center provides locked detention; and the Gateway Work Program; (2) in Cedar City, the Southwest Utah Youth Center provides locked detention and secure care, while the Iron County Youth Center provides receiving center and youth services; and (3) in St. George, the Washington County Youth Crisis Center provides receiving center, youth services, and home detention services and has a non secure residential program for high risk youths.
Receiving Centers

Youths typically enter Utah’s juvenile justice system when arrested and charged with an offense by a law enforcement officer, county deputy sheriff, or a member of the Highway Patrol (see “Client Flowchart,” page 10). When a youth is accused of a serious offense that falls within the admitting guidelines for locked detention, he or she may be taken to a locked detention center. However, when guidelines are not met, an officer may struggle to find a parent or guardian to take responsibility for the youth or to find another suitable placement.

Receiving centers were developed across the state to minimize such difficulties. These centers operate in partnership between Juvenile Justice Services (Division), the Division of Child and Family Services (DCFS), law enforcement, the Juvenile Court, and local communities. On receiving a youth, center workers immediately attempt to contact the youth’s parents or guardians. They evaluate the youth’s immediate needs for security and care and make referrals for services when appropriate. Additional details of the receiving center process are presented in the entitled Receiving Center Service Model at the bottom of this page.

The Office of Early Intervention Services administers four receiving centers along the Wasatch Front. The Office directly operates the center at the Archway Youth Service Center in Ogden, contracts with Salt Lake County Youth Services for two centers in Salt Lake County, and contracts with Wasatch Mental Health Services for one center in Provo. In rural areas, the Office of Rural Programs provides receiving centers at five multiuse facilities (see “Multiuse Facilities,” page 47) and the programs in Cedar City and St. George.

Statewide, during FY 2016, there were 2,836 admissions to receiving centers; 60.8% of admitted youths were boys, and the majority of admissions (66.2%) were to centers in urban areas. Reasons for referral ranged from truancy to delinquent offenses. Median length of stay was 4.0 hours. In many cases, youths were released to their parents or guardians. However, substantial

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QUICK FACTS

RECEIVING CENTERS

<table>
<thead>
<tr>
<th>Number of Programs</th>
<th>11</th>
</tr>
</thead>
<tbody>
<tr>
<td>Admissions</td>
<td>2,836</td>
</tr>
<tr>
<td>Different Youths Served</td>
<td>2,121</td>
</tr>
<tr>
<td>Median Length of Stay</td>
<td>4.0 hours</td>
</tr>
</tbody>
</table>

Receiving Center Service Model

- Law enforcement admits youth to receiving center
- Center worker interviews and assesses youth
- Center workers discuss problem areas with youth’s parent or guardian
- Center worker reviews intervention options with parent or guardian
- Referrals are made (e.g., parenting classes, youth services, and community resources)

MONTHLY ADMISSIONS

Admissions

<table>
<thead>
<tr>
<th></th>
<th></th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Youths</td>
<td>200</td>
<td>300</td>
<td>100</td>
</tr>
<tr>
<td></td>
<td>100</td>
<td>200</td>
<td>100</td>
</tr>
</tbody>
</table>
numbers of youths were referred to shelter, youth services programs, locked detention, the Division of Child and Family Services, substance abuse agencies, and mental health agencies.

The chart at top right on the previous page represents average numbers of admissions to receiving centers for each month from July 2013 (FY 2014) through September 2016 (FY 2017). Total admissions declined from 3,220 in FY 2015 to 2,836 in FY 2016. Across the same period, the numbers of different youths served each year dropped from 2,460 in FY 2015 to 2,121 in FY 2016.

Numbers of admissions and numbers of youths served by different receiving centers during FY 2016 are detailed in the table below.

### Use of Receiving Centers During FY 2016.

<table>
<thead>
<tr>
<th>Program</th>
<th>Youths Served</th>
<th>Admits</th>
<th>Median Stay (hours)</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>OFFICE OF EARLY INTERVENTION SERVICES</strong></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Archway Youth Center</td>
<td>275</td>
<td>338</td>
<td>0.8</td>
</tr>
<tr>
<td>Salt Lake Youth Services Main</td>
<td>920</td>
<td>1,181</td>
<td>2.8</td>
</tr>
<tr>
<td>Salt Lake Youth Services South</td>
<td>102</td>
<td>129</td>
<td>3.4</td>
</tr>
<tr>
<td>Vantage Point Youth Services</td>
<td>194</td>
<td>230</td>
<td>11.5</td>
</tr>
<tr>
<td><strong>OFFICE OF RURAL PROGRAMS</strong></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Cache Valley Youth Center</td>
<td>117</td>
<td>152</td>
<td>2.3</td>
</tr>
<tr>
<td>Canyonlands Youth Center</td>
<td>15</td>
<td>16</td>
<td>7.1</td>
</tr>
<tr>
<td>Iron County Youth Center</td>
<td>122</td>
<td>183</td>
<td>3.7</td>
</tr>
<tr>
<td>Washington County Youth Crisis Center</td>
<td>119</td>
<td>156</td>
<td>9.9</td>
</tr>
<tr>
<td>Castle Country Youth Center ²</td>
<td>30</td>
<td>40</td>
<td>27.5</td>
</tr>
<tr>
<td>Central Utah Youth Center</td>
<td>140</td>
<td>199</td>
<td>4.0</td>
</tr>
<tr>
<td>Split Mountain Youth Center ²</td>
<td>147</td>
<td>212</td>
<td>0.2</td>
</tr>
<tr>
<td><strong>TOTAL</strong></td>
<td><strong>2,121</strong></td>
<td><strong>2,836</strong></td>
<td><strong>4.0</strong></td>
</tr>
</tbody>
</table>

¹ “Youths Served” is an unduplicated count per facility. “TOTAL” of “Youths Served” is an unduplicated count for the entire system.

² Budgets for the Castle Country and Split Mountain multiuse centers do not include funds dedicated for the receiving center function. When the need arises, attempts are made to provide the service when resources from funded functions are available.
The great majority of youths admitted to receiving centers during FY 2016 had little or no prior experience with other Division programs. Only 18.8%, fewer than one in every five youths, had previously been admitted to a locked detention and only 5.5% had been admitted to a home detention program.

Though not shown on the chart, a number of these youths had received services from other juvenile justice agencies: 7.7% had been on probation, 8.8% had been in the custody or under supervision of the Division of Child and Family Services, and 14.1% previously had one or both of these types of care.

During FY 2016, fewer than half of youths admitted to a receiving center (42.2%) had previously received a conviction for a felony- or misdemeanor-type offense. Overall, admitted youths had an average of 1.1 prior convictions. Most of these convictions (76.2%) were for offenses against property and public order. Offenses against persons represented only 23.8% of the total.

Though not shown on the chart, those youths with prior convictions were first found delinquent at an average age of 13.5; 77.0% of them were between 10 and 14 at the time of their first delinquency.
Minorities were overrepresented in receiving centers. Collectively, they accounted for 40.7% of all admissions, though they represent 25.0% of Utah’s youth population.

Overrepresentation was most extreme for Black youths who were admitted 4.5 times more frequently than would be expected from their proportion in the population at large; Native Americans were admitted 3.4 times more frequently; and Hispanics were admitted 1.5 times more frequently.

Youths admitted to receiving centers during FY 2016 ranged in age from under 10 to over 17 years old. Average age was 15.0; 53.0% were between 15 and 17 years old.

Girls accounted for 39.2% of all admissions to receiving centers during FY 2016.

Minorities were overrepresented in receiving centers. Collectively, they accounted for 40.7% of all admissions, though they represent 25.0% of Utah’s youth population.

Overrepresentation was most extreme for Black youths who were admitted 4.5 times more frequently than would be expected from their proportion in the population at large; Native Americans were admitted 3.4 times more frequently; and Hispanics were admitted 1.5 times more frequently.
Youth Services

Youth services centers provide crisis counseling and other services to runaway, homeless, and ungovernable youths and their families. The primary goals are to help keep families intact and to divert youths from further involvement with the juvenile justice system. Youths typically are brought to the centers by law enforcement, family members, or other concerned individuals. Centers also accept self-referrals and referrals from receiving centers.

QUICK FACTS
Youth Services

Programs .......................................................... 11
Admissions ......................................................... 5,418
Crisis Intervention ............................................... 1,863
Crisis Residential ................................................. 3,156
60-Day Counseling .............................................. 399
Different Youths Served ......................................... 2,764

Youths served by youth services centers typically are at a very early stage of delinquency relative to youths in other Division programs. Most have little or no history of delinquency and have not previously received services from other Division programs. Historically, this population was served by the Division of Child and Family Services (DCFS). The 2002 Utah Legislature transferred the program to the Division of Juvenile Justice Services.

The Office of Early Intervention Services administers four youth services centers along the Wasatch Front. The Office directly operates Archway Youth Service Center in Ogden, contracts with Salt Lake County Youth Services for two programs in Salt Lake County, and contracts with Wasatch Mental Health Services for one program in Provo. In rural areas, the Office of Rural Programs provides youth services programs at five multiuse facilities (see “Multiuse Facilities,” page 47) and at stand alone programs in Cedar City and St. George.

Crisis Intervention. Crisis intervention programs provide a crucial “safety valve” for youths and families in crisis. Youth services workers help runaway, homeless, ungovernable and dependent youths and their families by providing immediate assessment and crisis counseling.

60-day Counseling. Extended counseling is offered to youths and families that need additional support to manage acute crises. This service is provided on an outpatient basis and can continue up to 60 days. Typically, counseling occurs for one hour each week over the course of a number of weeks. Frequency and duration of intervention are dependent on the nature of the problem and a family’s level of functioning. Youths and families that need more extensive support are referred to providers in the family’s home community.

Crisis Residential. The crisis residential program provides a safe and structured environment for youths with problems that cannot be resolved through crisis intervention and who cannot immediately be returned home. Generally, a youth’s stay does not exceed 72 hours. During this time, counseling and more thorough assessments of the youth and his or her family are provided. Many situations are resolved without additional services.

The chart at top right represents statewide numbers of admissions to youth services programs for each month from July 2013 (FY 2014) through September 2016 (FY 2017). Overall yearly admissions were 5,760 in FY 2014 and 5,641 in FY 2015 and 5,418 in FY 2016. During the same period, the numbers of different youths served were 3,084 in FY 2014, 3,039 in FY 2015, and 2,764 in FY 2016.
During FY 2016, programs at the Archway Youth Services Center participated in the Department of Human Services’ System of Care initiative. System of Care is a coordinated approach to service delivery for children, youth and families with complex behavioral, medical and mental health needs. This collaborative approach strives to keep children and youth safely in their homes, schools and communities through service delivery that is family driven, youth guided, strength and community-based, trauma informed and culturally competent. System of Care will be implemented statewide by June 2017. More information is available on the process at the initiative’s website: at systemofcare.utah.gov.

**PLACEMENT HISTORY**

- Locked Detention
- Home Detention
- O & A
- Community Program
- Secure Facility
- Jail
- AWOL

**DELINQUENCY HISTORY**

<table>
<thead>
<tr>
<th>CONVICTIONS</th>
<th>Person</th>
<th>Property</th>
<th>Public Order</th>
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<td>10</td>
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</tbody>
</table>
Youths admitted to youth services programs during FY 2016 ranged in age from under 10 to over 17 years old. Average age was 14.8; 46.6% were between 15 and 17 years old.

Girls accounted for 42.6% of admissions to youth services programs during FY 2016.

Minorities were overrepresented in youth services programs. Collectively, they accounted for 37.2% of all admissions, though they represent 25.0% of Utah’s youth population.

Overrepresentation was most extreme for Black youths who were admitted 4.0 times more frequently than would be expected from their proportion in the population at large; Native Americans were admitted 1.6 times more frequently; and Hispanics were admitted 1.4 times more frequently.
Diversion programs serve youths who have been adjudicated for a delinquent offense and ordered to participate in the program for up to 30 days as an alternative to serving an equivalent time in locked detention. Diversion programs have the general objective of holding youths accountable for their delinquent behavior in a way that avoids the negative consequences of removing them from home, schools, and other community supports. They have proved to be cost effective and safe alternatives to locked detention.

**QUICK FACTS**

**DIVERSION PROGRAMS**

- Programs .....................................................3
- Admissions ....................................................661
- Different Youths Served .................................631
- Average Daily Participants .........................64.9
- Average Length of Stay ..............................35.9 days
- Daily Cost per Participant .........................$170.87

During FY 2016, the Division’s Office of Early Intervention operated diversion programs in Salt Lake City, Roy, and Provo. The programs primarily serve youths from Davis, Salt Lake, Utah, and Weber Counties.

Youths enrolled in diversion programs, receive daily supervision and participate in structured, constructive activities. Youths are tracked during the day through face-to-face interactions, collateral contacts, including school and parents, and by telephone. Tracking extends to weekends and holidays. Diversion youths also have opportunities to attend educational groups covering a variety of subjects and may take part in skill building and community service activities. While school is in session, program attendance is required at the end of normal classes each day. When school is not in session,

### Use of Diversion Programs During FY 2016.

<table>
<thead>
<tr>
<th>Program</th>
<th>Youths Served</th>
<th>Admits</th>
<th>Nightly Count</th>
<th>Mean Length of Stay</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>OFFICE OF EARLY INTERVENTION SERVICES</strong></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Davis Area Youth Center</td>
<td>272</td>
<td>283</td>
<td>36.9</td>
<td>56.0</td>
</tr>
<tr>
<td>Salt Lake Intervention Services</td>
<td>209</td>
<td>203</td>
<td>14.9</td>
<td>29.6</td>
</tr>
<tr>
<td>Lightning Peak Youth Center</td>
<td>151</td>
<td>175</td>
<td>13.1</td>
<td>32.7</td>
</tr>
<tr>
<td><strong>TOTAL</strong></td>
<td>631</td>
<td>661</td>
<td>64.9</td>
<td>35.9</td>
</tr>
</tbody>
</table>

1 *Youths Served* is an unduplicated count per facility. "TOTAL" of "Youths Served" is an unduplicated count for the entire system.

During FY 2016, the large majority of youths admitted to diversion programs (98.9%) had previously received at least one conviction for a felony- or misdemeanor-type offense. The average youth was admitted with 2.9 prior convictions. The great majority of these offenses (87.9%) were offenses against property and public order. Offenses against persons represented only about 11.8% of the total.

The majority of youths (59.0%) admitted to diversion programs during FY 2016 previously had been admitted to locked detention; 23.1% had previously been placed in home detention; and 6.4% had been admitted to O&A.

Though not shown on the chart, many of these youths also had received services from other juvenile justice agencies: 26.2% had been on probation, 9.7% had been in the custody or under supervision of the Division of Child and Family Services, and 32.1% previously had one or both of these types of care.

During FY 2016, the large majority of youths admitted to diversion programs (98.9%) had previously received at least one conviction for a felony- or misdemeanor-type offense. The average youth was admitted with 2.9 prior convictions. The great majority of these offenses (87.9%) were offenses against property and public order. Offenses against persons represented only about 11.8% of the total.

Though not shown on the chart, those youths with prior convictions were first found delinquent at an average age of 14.0; 71.6% of them were between 10 and 14 at the time of their first delinquency.
Minorities were overrepresented in diversion programs. Collectively, they accounted for 53.4% of all admissions, though they represent 25.0% of Utah’s youth population.

Overrepresentation was most extreme for Black youths who were admitted 3.4 times more frequently than would be expected from their proportion in the population at large; Hispanics youths were admitted 2.5 times more frequently; and Pacific Islanders were admitted 1.2 times more frequently.
Performance Measures

All Division programs participate in an ongoing process of performance measurement. Measures are indicators of a program's successes and failures in meeting expectations about the services it provides (Output Measures) and in achieving positive results for the clients it serves (Outcome Measures). Measures are developed from a basic goal statement. The shared goal for the Division’s diversion programs is to provide an alternative to locked detention for youths serving a sentence ordered by a Juvenile Court Judge to protect the youth and the community and increase the youth’s competence.

Output measures document a program's service delivery efforts. This includes workload measures for numbers of youths served and average length of stay listed on previous pages. In addition, the chart at top left identifies the percentages of youths leaving the program who successfully completed the program during each of the five quarters between April of 2015 (2015Q2) and June of 2016 (2016Q2). Overall, 79.8% successfully completed during the reporting period. The highest percentage for an individual quarter was 82.6% for the third quarter of 2015 (2015Q3). The lowest percentage was 77.1% for the second quarter of 2016 (2016Q2).

Outcome measures include both short- and long-term indicators of whether a program is achieving desired results. The chart at center left identifies the percentages of youths who remained free of new felony- or misdemeanor-type charges while enrolled in a diversion program during specified quarters. Overall, 90.3% of youths remained free of new charges. Percentages for individual quarters ranged from a low of 83.7% in the fourth quarter of 2015 (2015Q4) to a high of 94.8% in the third quarter of 2015 (2015Q3). Though not shown, percentages of youths free of any felony-type charges while enrolled in the program were much higher. Overall, 99.0% of youths avoided collecting a new felony charge during specified quarters.

The chart at bottom left shows the percentages of youths who remained free of new felony- or misdemeanor-type charges in the 90 days following release from diversion programming. Overall, 81.5% of youths remained charge free. Percentages ranged from a low of 78.7% for the fourth quarter of 2015 (2015Q4) to a high of 84.3% for the second quarter of 2015 (2015Q2). Though not shown, the overall percentage of youths free of a new felony-type charge was 97.1%.
During FY 2016, the Division operated two residential work programs. The Genesis Youth Center, which is collocated with the Salt Lake Valley Detention Center, is a coeducational, residential work program for juvenile offenders. The program opened in 1994 and serves youths from all parts of the state. It is administered by the Office of Community Programs. For many years, this was the only residential work program operated by the Division. In March of 2015, the Gateway program was opened as a second residential work program. The Gateway program is collocated with the Dixie Area Detention Center in Hurricane. It has capacity for up to eight male residents utilizing an unused section of the Dixie Area Detention Center.

Residential work programs help youths make amends for their delinquent behavior by giving them opportunities to work off court ordered restitution owed to their victims and service hours owed to the community. Participants in the programs typically work 6 days a week on projects that are either on site at the centers or off site at non-profit agencies in the community.

The chart at top right represents the combined average nightly count of youths served by Genesis Youth Center and the Gateway program each month between July of 2013 (FY 2014) through of September 2016 (FY 2017). Average nightly counts were 33.0 in FY 2014, 32.4 in FY 2015, and 23.8 in FY 2016. During the same period, the number of different youths served was 253 in FY 2014, 243 in FY 2015, and 182 in FY 2016. Average length of time in the program for each admission was 52.6 days in FY 2014, 53.0 days in FY 2015, and 49.1 days in FY 2016.

A major priority for the Division’s two work programs is to arrange work projects that have real value and result in positive experiences for center youths, staff, and community members. Work sites have included Head Start, Ronald McDonald House, Utah Food Bank, Switchpoint Homeless Shelter, Habitat for Humanity, the US Forest Service, Camp Williams, Life Care, Heritage Park, State Parks and University of Utah campus.

Prior to participating in work projects and vocational programs, youths learn job skills that keep them safe on work projects and may help them obtain employment after release from the program. For example, Genesis youths who elect to participate in vocational projects are taught basic safety rules and must demonstrate proficiency in the use of all appropriate equipment before they are allowed to use them. Importantly, these opportunities are available both to boys and girls.

Programming at the Genesis and Gateway centers goes beyond involvement in work projects. All residents are expected to make educational progress while enrolled in the program. They attend school on site in classrooms operated by the local school district Youth In Custody program (see “Educational Services,” page 83). Local school districts provide experienced classroom teachers and offer vocational services, guidance counseling, and special education programs.

Genesis recently brought in three relocatable build-
ings so the youths can learn marketable vocational skills. For example, youths at Genesis are now able to participate in basic woodworking, silk screening, art, and an IT certification program. Current plans are to make several additional certification programs available to all program participants through a partnership with Granite School District.

When not working or in school, residents may participate in a number of programs and activities designed to address the factors that lead to their delinquent behavior and may lower their risk to reoffend. For example, during FY 2016, Seeking Safety, Adapt, Why Try, Girls Circle, and Strengthening Families were taught. In addition, volunteers from the community regularly visit to provide residents with additional opportunities. Among other things, they make arrangements for church services at the facility, bring in special meals on holidays, and arrange for outside speakers.

Complementing its residential program, the Genesis Youth Center initiated non-residential, day programs for girls and boys in February of 2015. Participants travel to the facility each day to participate in school, evidence based programing, and work projects. They return to their homes at the end of each day’s activities. During FY 2016, the program served 37 different youths (22 girls, 15 boys) and had 45 different admissions. Daily counts during the year ranged from a low of 2 youths to a high of 16 youths. Enrollment averaged 7.3 youths per day. Average time in the program was about 58 days.

### Use of Residential Work Programs During FY 2016.

<table>
<thead>
<tr>
<th>Facility</th>
<th>Capacity</th>
<th>Youths Served</th>
<th>Admits</th>
<th>Nightly Bed Count</th>
<th>Nights Over Capacity</th>
<th>Mean Length of Stay</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>OFFICE OF COMMUNITY PROGRAMS</strong></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Genesis Youth Center</td>
<td>32</td>
<td>153</td>
<td>143</td>
<td>19.9</td>
<td>0.0%</td>
<td>51.0</td>
</tr>
<tr>
<td><strong>OFFICE OF RURAL PROGRAMS</strong></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Gateway Youth Center</td>
<td>8</td>
<td>29</td>
<td>34</td>
<td>3.8</td>
<td>0.0%</td>
<td>41.1</td>
</tr>
<tr>
<td><strong>TOTAL</strong></td>
<td>40</td>
<td>182</td>
<td>177</td>
<td>23.8</td>
<td>-</td>
<td>49.1</td>
</tr>
</tbody>
</table>

1. “Youths Served” is an unduplicated count per facility. “TOTAL” of “Youths Served” is an unduplicated count for the entire system.
2. “Nights Over Capacity” is based on the actual numbers of beds available each night.
Nearly all youths (99.1%) admitted to work programs during FY 2015 had previously been admitted to locked detention; 41.3% had previously been placed in O&A; and 27.8% had been in a home detention placement.

Though not shown on the chart, a large majority of these youths also had received services from other juvenile justice agencies: 78.0% had been on probation, 21.1% had been in the custody or under supervision of the Division of Child and Family Services, and 84.3% previously had one or both of these types of care.

![Youth at Genesis Youth Center learning about the Utah Valley University Closesline Project.](image)

All youths (100.0%) admitted to work programs during FY 2015 had previously received at least one conviction for a felony- or misdemeanor-type offense. The average youth was admitted with 6.7 prior convictions. The great majority of these offenses (88.7%) were offenses against property and public order. Offenses against persons represented only about 11.3% of prior convictions.

Though not shown on the chart, those youths with prior convictions were first found delinquent at an average age of 13.6; 75.3% of them were between 10 and 14 at the time of their first delinquency.
Minorities were overrepresented in work programs. Collectively, they accounted for 51.4% of all admissions, though they represent 25.0% of Utah’s youth population.

Overrepresentation was most extreme for Native Americans youths, who were admitted 7.3 times more frequently than would be expected from their proportion in the population at large; Pacific Islander youths and Hispanics were admitted 2.2 times more frequently; Black youths were admitted 2.0 times more frequently.

Girls accounted for 30.5% of all admissions to work programs during FY 2016.

Youths admitted to work programs during FY 2016 ranged in age from 14 to over 17 years old. Average age was 16.4; 79.1% were between 15 and 17 years old.
Performance Measures

All Division programs participate in an ongoing process of performance measurement. Measures are indicators of a program’s successes and failures in meeting expectations about the services it provides (Output Measures) and in achieving positive results for the clients it serves (Outcome Measures). Measures are developed from a basic goal statement. The work program’s goal is to provide work opportunities to youths with substantial court-ordered obligations to allow them to demonstrate accountability by working off court ordered restitution and service owed to their victims and the community. The analysis that follows is based on youths participating in the Division’s Genesis and Gateway work programs.

Output measures document the program’s service delivery efforts. This includes the workload measures for number of youths served and average length of stay described on previous pages of this Chapter.

Outcome measures include both short- and long-term indicators whether a program is achieving desired results. One measure of this type is the percentage of youths leaving the program who completed at least 85% of their court-ordered obligations. Overall, during FY 2016, 83.3% of youths met the objective.

The chart at top right identifies percentages of youths who remained free of new felony- or misdemeanor-type charges while enrolled in the program during specified quarters. Overall, 95.6% of youths avoided new charges. Values ranged from a low of 91.3% in the second quarter of 2015 (2015Q2) and the first quarter of 2016 (2016Q1) to a high of 100.0% in the second quarter of 2016 (2016Q2). Though not shown, 97.9% avoided a new felony-type charge while in the program.

The chart at center right shows the percentages of youths who were free from new felony- or misdemeanor-type charges in the 90 days following release from the program. Overall, 76.7% of youths met this objective. Values ranged from a low of 67.4% in the first quarter of 2016 (2016Q1) to a high of 88.4% in the second quarter of 2016 (2016Q2).

The chart at bottom right shows the percentages of youths who were free from new felony-type charges in the 90 days following release from the program. Overall, 90% of all youths avoided a new felony-type charge in the follow up period.
Detention

Locked Detention facilities provide short-term confinement for youths awaiting adjudication or placement or serving a sentence ordered by the Juvenile Court. These programs often are a youth’s first point of contact with Utah’s juvenile justice system. While in residence, youths participate in structured programming, receive educational services, and are given a medical screening.

QUICK FACTS
LOCKED DETENTION

Number of Programs ........................................... 11
Beds ............................................................. 296
Admissions ...................................................... 6,740
Different Youths Served ....................................... 3,112
Average Nightly Bed Count .............................. 150.8
Length of Stay per Admission ......................... 8.2 days
Daily Cost per Bed ........................................... $202.02

Locked detention programs function within the framework of the BARJ Model (see “Mission and Goals,” page 7) to provide secure custody, recreational activities, some restitution opportunities, and cognitive behavioral skill building groups. Programs also attempt to help youths keep in contact with their families and community. Family visitation is encouraged and non-denominational church services are held at all centers. In addition, Youth in Custody educational programs (YIC; see “Educational Services,” page 83) operate every weekday at each facility. Youths entering locked detention facilities are evaluated and classified according to risk for behavioral problems. This informs decisions about housing and grouping to limit chances that high-risk youths will misbehave and to protect the safety of youths and staff members.

Statewide, the Division operates 11 separate locked detention programs: 7 programs are administered by the Office of Rural Programs in rural areas and 4 additional programs are operated by the Office of Early Intervention Services along the Wasatch Front. Historically, detention programs along the Wasatch Front were managed by the Office of Correctional Facilities. In May 2015, these programs were transferred to the Office of Early Intervention Services. In addition, as part of the state’s justice reform and quality oversight of at-risk youth, the Division assumed management of two private facilities to accomplish the following goals: (1) implement early-intervention assessment and planning, (2) increase cost-effectiveness of taxpayer investment, (3) protect the safety of detention residents and the community, and (4) provide comprehensive and sustainable services for our youths and their families.

The chart at top right represents statewide average nightly bed count of locked detention for each month from July of 2013 (FY 2014) through September of 2016 (FY 2017). Over the period, average nightly bed count fell steadily from 179.8 in FY 2014, to 162.3 in FY 2015, to 150.8 in FY 2016. The average nightly bed count for the first 3 months of FY 2016 was 125.5. During the same period, the numbers of different youths served dropped from 3,897 in FY 2014, 3,493 in FY 2015, and 3,112 in FY 2016.

Additional details about the numbers of youths served, during FY 2016, are provided in the table on the following page. As may be seen, average “Nightly Bed Count” was well below capacities of individual facilities. It should be noted that it is much more difficult to ensure safety of youths and staff when facilities are over or even at capacity. It is for this reason that locked detention facilities attempt to keep at least 10% of beds open to provide flexibility.
### Use of Locked Detention Centers During FY 2016.

<table>
<thead>
<tr>
<th>Facility</th>
<th>Capacity</th>
<th>Youths Served&lt;sup&gt;1&lt;/sup&gt;</th>
<th>Admits&lt;sup&gt;2&lt;/sup&gt;</th>
<th>Nightly Bed Count</th>
<th>Nights Over Capacity&lt;sup&gt;3&lt;/sup&gt;</th>
<th>Mean Length of Stay&lt;sup&gt;4&lt;/sup&gt;</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>OFFICE OF EARLY INTERVENTION SERVICES</strong></td>
<td></td>
<td></td>
<td></td>
<td></td>
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<td></td>
</tr>
<tr>
<td>Farmington Bay Youth Center</td>
<td>32</td>
<td>302</td>
<td>653</td>
<td>15.0</td>
<td>0.0%</td>
<td>8.4</td>
</tr>
<tr>
<td>Weber Valley Detention Center</td>
<td>24</td>
<td>350</td>
<td>903</td>
<td>16.5</td>
<td>2.2%</td>
<td>6.7</td>
</tr>
<tr>
<td>Salt Lake Valley Detention</td>
<td>80</td>
<td>1,249</td>
<td>2,506</td>
<td>59.3</td>
<td>0.0%</td>
<td>8.7</td>
</tr>
<tr>
<td>Slate Canyon Youth Center</td>
<td>38</td>
<td>622</td>
<td>930</td>
<td>25.0</td>
<td>2.2%</td>
<td>9.8</td>
</tr>
<tr>
<td><strong>OFFICE OF RURAL PROGRAMS</strong></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Cache Valley Youth Center</td>
<td>16</td>
<td>249</td>
<td>430</td>
<td>6.9</td>
<td>0.0%</td>
<td>5.8</td>
</tr>
<tr>
<td>Canyonlands Youth Center</td>
<td>16</td>
<td>77</td>
<td>137</td>
<td>2.5</td>
<td>0.0%</td>
<td>6.7</td>
</tr>
<tr>
<td>Southwest Utah Youth Center</td>
<td>10</td>
<td>122</td>
<td>189</td>
<td>4.5</td>
<td>1.9%</td>
<td>8.8</td>
</tr>
<tr>
<td>Dixie Area Detention Center</td>
<td>32</td>
<td>153</td>
<td>280</td>
<td>5.8</td>
<td>0.0%</td>
<td>7.5</td>
</tr>
<tr>
<td>Castle Country Youth Center</td>
<td>16</td>
<td>118</td>
<td>259</td>
<td>4.7</td>
<td>0.5%</td>
<td>6.7</td>
</tr>
<tr>
<td>Central Utah Youth Center</td>
<td>16</td>
<td>129</td>
<td>205</td>
<td>4.2</td>
<td>0.0%</td>
<td>7.5</td>
</tr>
<tr>
<td>Split Mountain Youth Center</td>
<td>16</td>
<td>161</td>
<td>248</td>
<td>6.5</td>
<td>0.0%</td>
<td>9.5</td>
</tr>
<tr>
<td><strong>TOTAL</strong></td>
<td>296</td>
<td>3,112</td>
<td>6,740</td>
<td>150.8</td>
<td>-</td>
<td>8.2</td>
</tr>
</tbody>
</table>

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1 “Youths Served” is an unduplicated count per facility. “TOTAL” of “Youths Served” is an unduplicated count for the entire system.

2 Changes in a youth’s status during a single episode in detention are counted as separate admissions. For example, a youth placed in detention for a delinquent offense who attends court and is then ordered to a 10-day commitment to detention would accumulate two admissions based on a change of status while in detention.

3 “Nights Over Capacity” is based on the numbers of youths in residence at 12:00 AM (midnight) each night in a specified facility.

Two categories of admission reason, [1] Orders To Detention and [2] Warrant/Admin Hold, accounted for 60.5% of all admissions to locked detention during FY 2016.

Collectively, delinquent offenses [1] against people (Person Offenses), [2] property (Property Offenses), and [3] public order (Public Order Offenses) accounted for 23.2% of all admissions.


The majority of youths (74.1%) admitted to locked detention during FY 2016 had previously been admitted to the program; 16.5% had previously been placed in an out-of-home, community residential program (Community Program); and 21.1% had been in a home detention placement.

Though not shown on the chart, a majority of these youths also had received services from other juvenile justice agencies: 49.1% had been on probation, 19.7% had been in the custody or under supervision of the Division of Child and Family Services, and 57.5% previously had one or both of these types of care.

The large majority (90.3%) of youths admitted to locked detention during FY 2016 had previously received at least one conviction for a felony- or misdemeanor-type offense. The average for all admissions was 4.1 prior convictions. The great majority of these offenses (83.6%) were offenses against property and public order. Offenses against persons represented only 16.4% of the total.

Though not shown on the chart, those youths with prior convictions were first found delinquent at an average age of 13.6; 74.4% of them were between 10 and 14 at the time of their first delinquency.
Minorities were overrepresented in locked detention. Collectively, they accounted for 46.8% of all admissions, though they represent 25.0% of Utah’s youth population.

Youths admitted to locked detention during FY 2016 ranged in age from 10 to over 17 years old. Average age was 16.1; 76.2% were between 15 and 17 years old.

Girls accounted for 23.0% of all admissions to locked detention during FY 2016.

Minorities were overrepresented in locked detention. Collectively, they accounted for 46.8% of all admissions, though they represent 25.0% of Utah’s youth population.

Overrepresentation was most extreme for Black youths who were admitted 4.4 times more frequently than would be expected from their proportion in the population at large; Native American youths were admitted 3.4 times more frequently; and Hispanics were admitted 1.9 times more frequently.
Admissions by County

Statewide, there were 6,740 admissions to Utah’s locked detention programs during FY 2016. Shading and numbers in the map at top right represent the percentages of these admissions involving youths from Utah’s 29 counties. For example, 3.1% of admissions involved youths from Carbon County.

- Salt Lake County, the state’s most populous county, had the largest value, accounting for 33.9% all admissions. At the other extreme, no youths were admitted to detention from Rich or Daggett Counties.

- Rural counties served by the Office of Rural Programs contributed 25.0% of all admissions. These counties are home to 19% of Utah’s 10 to 17 year olds.

- Four urban counties (Salt Lake, Davis, Weber, and Utah) accounted for 68.3% of all detention admissions. These counties are home to 74.8% of the state’s 10 to 17 year olds.

- 2.3% of admissions were out-of-state youths.

Admission Rates by County

The map at bottom right represents the rates of admission to locked detention for each of Utah’s 29 counties. Shading and numbers represent numbers of admissions for each 100 youths aged 10 to 17 in the population. For example, there were 2.5 admissions for every 100 youths aged 10 to 17 in Box Elder County.

- Overall, there were 1.6 admissions for each 100 of Utah’s 10 to 17 year old youths.

- Rates of detention admission were highest in Grand (8.3) and Carbon (8.7) Counties.

- Salt Lake County, the state’s most populous county, had an admission rate of 1.7 for every 100 10 to 17 year old youths.

- Rural counties had a rate of 2.2 admissions per 100 youths; the four largest urban counties (Salt Lake, Davis, Weber, and Utah) had a rate of 1.5.

- Overall rates of admission to detention were 1.6 for counties that have a detention center and (1.8) and for those that do not.
Multiuse Facilities

The Division’s multiuse facilities are designed to provide a variety of residential and non-residential services for youths in rural communities. These facilities are integral parts of local juvenile justice efforts. During FY 2016, multiuse facilities operated in five rural communities: (1) Split Mountain Youth Center, in Vernal; (2) Central Utah Youth Center, in Richfield; (3) Canyonlands Youth Center, in Blanding; (4) Cache Valley Youth Center, in Logan; and (5) Castle Country Youth Center, in Price. An additional facility, the Washington County Youth Crisis Center, in St. George, functioned as a multiuse facility until the center’s detention function was moved to a separate facility, the Dixie Area Detention Center. The Washington County facility continues to provide shelter, receiving center, and youth services programming. In addition, the facility operates a 6-bed, non-secure residential program for high-risk youths.

Collectively, rural facilities, including the Dixie Area Detention Center, provide 122 beds of locked detention and 70 beds for non-secure programs. Non-secure beds may be used for a variety of residential programs including observation and assessment (O&A), shelter, and youth services crisis residential. Centers also have programming space for educational activities, receiving center functions, and work projects.

Average nightly count of youths in locked detention for each month between July 2013 (FY 2014) through September 2016 (FY 2017) is presented in the chart at bottom left. During FY 2016, rural locked detention averaged a nightly bed count of 30.5 and served 970 different youths.

Average nightly count of youths in non-secure beds is presented in the chart at bottom right. During FY 2016, 22.4 youths were in residence each night, including 6.6 youths in shelter, at five different facilities, and 12.3 youths in O&A at four different centers.

Additional details about numbers of youths served by multiuse centers may be found in other chapters (see “Receiving Centers,” page 23, “Detention,” page 41, “Observation and Assessment,” page 53).
Case Management

The Juvenile Court assigns the most serious and chronic juvenile offenders to the custody of the Division of Juvenile Justice Services (Division) for extended care. These youths often have continued to offend while in less structured programs than those provided by the Division and pose serious risk to themselves or the community. Each youth committed to the Division for community placement or secure care is assigned to an individual case manager. Case management is administered through the Division’s Office of Community Programs and the Office of Rural Programs.

Case managers evaluate a youth’s needs for services based on (1) the youth’s personal history, (2) information from other workers, (3) the risk assessment process and other assessments, and (4) directions and orders from the Juvenile Court. Findings are interpreted within the framework of the Division’s Mission Statement and the BARJ Model (see “Mission and Goals,” page 7) to develop the Needs Assessment Service Plan, an individualized correctional plan. The plan documents (1) the youth’s strengths and weaknesses, (2) identifies appropriate services, and (3) sets goals for completion.

Once a service plan is in place, case managers arrange and monitor delivery of services and document the youth’s progress in meeting goals of the correctional plan. Case managers also coordinate with staff in residential programs and facilities to support youths and help prepare them for the time return to the community.

On a regular basis, case managers meet with the Juvenile Court or the Youth Parole Authority to review progress of individual youths and make recommendations for future interventions.

A key resource for case managers is the Protective and Risk Assessment, Utah’s standardized risk assessment tool developed in collaboration with Juvenile Court Probation (see “Protective and Risk Assessment,” page 86). The assessment is used to identify protective and risk factors known to be associated with future delinquency and other problems. Reassessments are used to document progress and identify continuing issues. Risk assessment information is managed by the CARE information system (see “Court & Agencies’ Record Exchange [CARE],” page 87) and is immediately available to other workers associated with a youth. CARE also includes data-collection and reporting tools that facilitate development of the youth’s service plan, documentation of progress, and sharing information with court and Division staff working with the youth.

In FY 2016, the Division established a comprehensive certification process for all of the Division’s case managers. The certification requirement is designed to ensure that case managers develop and maintain proficiency in the skills necessary for them to provide high quality case management services that are evidence based and delivered with fidelity. Certification is based on four criteria: (1) successful completion of the Division’s Case Manager Training Orientation; (2) successful completion of all stages of the Division’s Case Planning
Training (1, 2, and 3); (3) demonstration of knowledge and understanding of the Division’s Case Management Program Manual, and (4) demonstration of mastery of the case planning process. Mastery is evaluated through a combination of written tests and in-person demonstrations to a panel of case management supervisors and case management assistant program directors.

By the end of the 2016 calendar year, most case managers successfully completed the certification process. Beginning in 2017, case managers must take part in annual recertification process to maintain their certification. Candidates will need to demonstrate their continued proficiency by successfully completing the full case planning process while being observed and evaluated by case management supervisors and assistant program directors. This includes developing documentation of (1) the conceptualization process, (2) a Needs Assessment Service Plan, and (3) a Court report. To be successful, a case manager must score 100% on each item.

An average of 735.7 youths were under case management supervision each day during FY 2016. The average was 962.1 in FY 2014 and 859.6 in FY 2015.

On a typical day, during FY 2016, the majority of youths assigned to Division case managers (70.1%) were in community placements, home placements, observation and assessment (O&A) programs, or on trial placement.

21.8% of the youths were in locked secure facilities or locked detention.
Performance Measures

All Division programs participate in an ongoing process of performance measurement. Measures are indicators of a program’s successes and failures in meeting expectations about the services it provides (Output Measures) and in achieving positive results for the clients it serves (Outcome Measures). Measures are developed from a basic goal statement. The goal for the Division’s case management is to coordinate interventions and supervision that address criminogenic needs of adjudicated youths who require removal from home to curtail further delinquent activity.

Output measures document the program’s service delivery efforts. This includes the workload measures for number of youths served and average length of stay described on previous pages of this Chapter. The chart at top right shows results of an additional service measure, monthly, face-to-face meetings with youths. Overall, 78.9% of youths received monthly visits. Percentages ranged from a low of 74.7% in the second quarter of 2015 (2015Q2) to a high of 81.9% in the first quarter of 2016 (2016Q1).

Outcome measures include both short- and long-term indicators of whether a program is having its desired impacts. The chart at center right identifies the percentages of youths who remained free of new felony- or misdemeanor-type charges while under case management supervision during specified quarters. Overall, an average of 90.6% of youths avoided new charges. Percentages ranged from a low of 88.8% in the third quarter of 2015 (2015Q3) to a high of 90.7% in the first quarter of 2016 (2016Q1). Though not shown, percentages of youths free of felony-type charges while under case management supervision were much higher. Overall, an average of 96.7% of youths avoided new felony charges during specified quarters.

The chart at bottom right shows the percentages of youths who avoided new felony- or misdemeanor-type charges in the 360 days following release from case management supervision. Overall, 54.0% of youths avoided receiving new felony- or misdemeanor-type charges in the year after leaving case management supervision. The lowest percentage was 52.3% in the fourth quarter of 2014 (2014Q4). The highest was 56.2% for the third quarter of 2014 (2014Q3). Though not shown, overall, 88.2% of youths avoided a new felony-type charge in the year after release from supervision.
Observation and Assessment

Observation and assessment (O&A) is a 45-day residential program that provides comprehensive evaluation, treatment planning, and recommendations. Youths receive extensive psychological, behavioral, social, educational, and physical assessments to identify their needs for services. Evaluation results are interpreted within the framework of the Division of Juvenile Justice Services’ (Division) Mission Statement and the principles of the BARJ Model (see “Mission and Goals,” page 7). Findings form the basis for recommendations made to the Juvenile Court and case management.

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**QUICK FACTS**

**OBSERVATION AND ASSESSMENT**

- **Number of Programs**
  - O&A Facilities ...........................................5
  - Multiuse Facilities ......................................4

- **O&A Beds** ...............................................80

- **Admissions** .............................................469

- **Different Youths Served** ..............................485

- **Average Nightly Bed Count** .........................50.1

- **Average Length of Stay** ..............................39.1 days

- **Daily Cost per Bed** .................................$209.16

During FY 2016, the Office of Early Intervention Services provided O&A services through four facilities along the Wasatch Front. O&A services also were provided by the Office of Rural Programs through multiuse facilities in Blanding, Logan, Richfield, and Vernal. An additional O&A program, the Farmington Bay Youth Center O&A, was operated under contract with a private provider until September 2015, when the contract and the facility’s O&A services were discontinued.

As in other residential programs, youths in O&A receive educational services through Youth in Custody programs (YIC; see “Educational Services,” page 83). YIC teachers, provided by local school districts, hold classes each weekday for all youths. Work finished in O&A classrooms may be credited to a youth’s regular academic record. Complementing these activities, O&A centers have developed work opportunities for youths to meet court-ordered obligations for community service and victim restitution.

During FY 2016, 47 different youths (8.8% of all youths served) received O&A services while remaining at home in a program called In-Home O&A. The program started as a pilot in October 2012, in the 3rd District Juvenile Court. In-Home O&A is now operating in the 2nd, 3rd, and 4th District Juvenile Courts. While in the program, youths are required to attend day treatment programming based on their needs and those of their families. Division workers actively engage families and youths and are involved in the youth’s educational efforts. Division clinicians conduct comprehensive mental health evaluations and may contract for additional assessments if needed. Youths can complete the O&A at a residential O&A if they become a risk to themselves or the community. At the conclusion of each youth’s In-Home O&A stay, a formal report of the program’s findings and recommendations is presented to the Juvenile Court to aid the Court in making decisions about the case.

The chart at top right represents statewide average nightly bed count of observation and assessment for each month from July of 2013 (FY 2014) through September of 2016 (FY 2017). Counts include youths in the In-Home O&A program. Average nightly bed count was 68.5 in FY 2014, 65.3 in FY 2015, and 50.1 in FY 2016. Average length of stay per admission was 41.4 days in FY 2014, 43.4 days in FY 2015, and 39.1 in FY 2016.
Use of Observation and Assessment Centers During FY 2016.

<table>
<thead>
<tr>
<th>Facility</th>
<th>Capacity</th>
<th>Youths Served&lt;sup&gt;1&lt;/sup&gt;</th>
<th>Admits</th>
<th>Nightly Bed Count</th>
<th>Nights Over Capacity&lt;sup&gt;2&lt;/sup&gt;</th>
<th>Mean Length of Stay&lt;sup&gt;3&lt;/sup&gt;</th>
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<tr>
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<td></td>
<td></td>
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<tr>
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<td>16</td>
<td>19</td>
<td>8</td>
<td>6.2</td>
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<td>44.8</td>
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<td></td>
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<td>Ogden O&amp;A</td>
<td>16</td>
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<td>105</td>
<td>10.0</td>
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<td>37.9</td>
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<tr>
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<td>129</td>
<td>12.5</td>
<td>18.0%</td>
<td>37.9</td>
</tr>
<tr>
<td>Salt Lake Girls O&amp;A</td>
<td>8</td>
<td>60</td>
<td>52</td>
<td>6.5</td>
<td>0.0%</td>
<td>45.2</td>
</tr>
<tr>
<td>Springville O&amp;A</td>
<td>16</td>
<td>64</td>
<td>61</td>
<td>7.1</td>
<td>0.0%</td>
<td>43.4</td>
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<tr>
<td><strong>OFFICE OF RURAL PROGRAMS</strong></td>
<td></td>
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<td></td>
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<td></td>
<td></td>
</tr>
<tr>
<td>Cache Valley Youth Center</td>
<td>6</td>
<td>36</td>
<td>31</td>
<td>3.4</td>
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</tr>
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<td>Canyonlands Youth Center</td>
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<td>22</td>
<td>2.5</td>
<td>0.0%</td>
<td>39.4</td>
</tr>
<tr>
<td>Central Utah Youth Center</td>
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<td>35</td>
<td>3.9</td>
<td>17.8%</td>
<td>42.0</td>
</tr>
<tr>
<td>Split Mountain Youth Center</td>
<td>6</td>
<td>26</td>
<td>26</td>
<td>2.5</td>
<td>0.0%</td>
<td>34.7</td>
</tr>
<tr>
<td><strong>TOTAL</strong></td>
<td>96</td>
<td>485</td>
<td>469</td>
<td>50.1</td>
<td></td>
<td>39.1</td>
</tr>
</tbody>
</table>

1 “Youths Served” is an unduplicated count per facility. “TOTAL” of “Youths Served” is an unduplicated count for the entire system.
2 “Nights Over Capacity” is based on the actual numbers of beds available each night.
4 Farmington Bay Youth Center O&A was discontinued in August of 2015. Mean Length of Stay is based on the facility’s FY 2015 Length of Stay.
Observation and Assessment

Youths admitted to O&A during FY 2016 had an average of 4.5 felony- and misdemeanor-type convictions. The great majority of prior convictions (84.5%) were for offenses against property or public order. Only 15.5% were misdemeanor- and felony-type offenses against people.

Though not shown on the chart, youths admitted to O&A were first found delinquent at an average age of 13.7; 74.7% of them were between 10 and 14 years old at the time of their first delinquency.

Nearly all youths admitted to O&A (96.4%) had previously been admitted to locked detention: 6.0% had previously been placed in an out-of-home, community residential program (Community Program); and over 28.6% had been under home detention.

Though not shown on the chart, a majority of these youths also had received services from other juvenile justice agencies: 51.2% had been on probation, 16.4% had been in the custody or under supervision of the Division of Child and Family Services, and 58.6% previously had one or both of these types of care.

Annual softball game between Division State Office and youths from Salt Lake Observation and Assessment.
Youths admitted to O&A during FY 2016 ranged in age from 12 to over 17 years old. Average age was 15.8; 73.1% were between the ages of 15 and 17.

Girls accounted for 20.9% of all admissions to O&A during FY 2016. All O&A programs admitted girls during FY 2016. Girls in Salt Lake City were served in the eight-bed Salt Lake Girls O&A program. Collectively, this program served 53.1% of the statewide number of girls admitted to O&A during FY 2016. Other programs provided beds for girls on an as needed basis.

Minorities were overrepresented in O&A. Collectively, they accounted for 47.2% of all admissions, though they only represent 25.0% of Utah’s youths.

Overrepresentation was most extreme for Black youths who were admitted 4.7 times more frequently than would be expected from their proportion in the population at large; Native Americans were admitted 3.2 times more frequently; and Hispanics were admitted 2.0 times more frequently.
10-Year Trends (FY 2007 - FY 2016)

Demographics

• Nightly Bed Count. The yearly average number of youths in O&A each night trended downward across the 10-year period (see chart at top right). The high was 75.9 in FY 2007; the low was 50.1 in FY 2016. Average counts dropped by 25.8 between the first and last years of the 10-year period. Utah’s population of 10 to 17 year olds increased by 18.2% over that same time.

• Age. Yearly average age of youths admitted to O&A programs was stable across the period. Average ages ranged between 15.8 and 16.0.

• Gender. Relative numbers of girls admitted to O&A each year varied from one year to the next during the period. The high for the period was 27.3% in FY 2013; the low was 20.6% in FY 2010. Relative numbers of girls dropped by 6.2% between the first and last years of the period.

• Race & Ethnicity. The relative number of minority youths admitted to O&A trended upward across the period. The low for the period was 33.2% in FY 2007; the high was 47.2% in FY 2016. The percentage of minority youths admitted increased by 42.3% between the first and last years of the period. Minority youths accounted for 25.0% of Utah’s 10-17 year old youths in 2016.

Budget

• Expenditures. O&A expenditures trended upward over the period (see chart at center right). Expenditures increased by 15.5% between the first and last years of the period. The Division’s overall expenditures declined by 7.3% over that same period.

Delinquency

• Overall offenses. Yearly average number of felony- and misdemeanor-type convictions at the time of admission to O&A were relatively stable for most of the 10-year period (see chart at bottom right). Numbers ranged between 5.6 and 6.0 for each of the first 7 years of the period before dropping to 5.0 in FY 2014, 4.9 in FY 2015 and 4.5 in FY 2016.
Performance Measures

All Division programs participate in an ongoing process of performance measurement. Measures are indicators of a program's successes and failures in meeting expectations about the services it provides (Output Measures) and in achieving positive results for the clients it serves (Outcome Measures). Measures are developed from a basic goal statement. The shared goal for the Division's observation and assessment programs is to provide Juvenile Court judges with individualized placement and treatment recommendations, for adjudicated youths, that identify and address the youths' criminogenic issues.

Output measures document the program's service delivery efforts. This includes the workload measures for number of youths served and average length of stay described on previous pages of this Chapter.

Outcome measures include both short- and long-term indicators of whether a program is achieving desired results. The chart at top left represents the percentages of youths whose O&A recommendation was accepted by the Juvenile Court. Overall, 90.6% of O&A recommendations matched the Court decision during the five quarters from April 2015 through June 2016. Percentages ranged from a low of 83.0% in the second quarter of 2016 (2016Q2) to a high of 93.7% in the third quarter of 2015 (2015Q3).

The chart at center left identifies the percentages of youths who remained free of new felony- or misdemeanor-type charges while enrolled in the program during specified quarters. Overall, 97.9% of youths remained free of charges. Values ranged from a low of 95.2% in the fourth quarter of 2015 (2015Q4) to a high of 100.0% in the third quarter of 2015 (2015Q3). Though not shown, a much higher percentage of youths (99.8%) remained free of felony-type charges while enrolled in the program during specified quarters.

The chart at bottom left shows the percentages of youths who remained free of new felony- or misdemeanor-type charges in the 90 days following release from O&A. The overall rate for the five-quarter reporting period was 76.8%. Rates ranged from a low of 68.5% in the third quarter of 2015 (2015Q3) to a high of 82.0% in the second quarter of 2015 (2015Q2). Though not shown, a much higher percentage of youths (94.7%) avoided a new felony-type charge.
Community Programs

Community programs are residential and non residential services provided in the community. They typically are available to two different groups of youths: (1) youths committed to the Division's custody for community placement and (2) youths who have been paroled from secure care facilities and are transitioning back to the community.

**QUICK FACTS**

**COMMUNITY PROGRAMS**

**SERVICE AREA** ...................................... STATEWIDE

**NUMBER OF PROVIDERS**

**NONRESIDENTIAL SERVICES** ....................... 63

**RESIDENTIAL SERVICES** ............................ 33

**TOTAL CAPACITY** ................................. OPEN ENDED

**RANGE OF COSTS**

**NON RESIDENTIAL SERVICES** .......... $5-$150/HR

**RESIDENTIAL SERVICES** ......................... $49-$350/DAY

**NEW COMMITMENTS**

**COMMUNITY PLACEMENT** ....................... 386

**PAROLE** ............................................. 65

**DIFFERENT YOUTHS SERVED** ................... 1,126

**AVERAGE NIGHTLY COUNT** ..................... 487.8

Residential services range from highly structured group homes with 24-hour per day supervision to proc- tor programs that place individual youths in the home of an individual family. Collectively, these services provide a continuum of resources available to meet the varied su- pervision needs of Division clients. The chart at the bot- tom of the next page identifies several frequently used types of residential programs. Placements are described according to the level of structure and supervision they provide and the general needs of the youths they serve.

Non residential services include psychiatric evalua- tion, family counseling, tracking, and vocational train- ing. They are used to augment residential services and provide support for youths who have returned home. All community programs have the general goal of helping youths develop the knowledge, skills, attitudes, and abilities necessary to allow them to be safely returned to the community.

The majority of community based services are deliv- ered by Utah private providers. However, some youths are sent to private, residential programs outside Utah that specialize in seriously delinquent youths. In addi- tion, transition services, provided by Division workers, (see “The Division of Juvenile Justice Services,” page 16) are important non residential services that support youths returning to the community after spending time in the highly structured environment of secure care facilities.

The chart at top right represents the average numbers of youths in Division community placements for each month from July of 2013 (FY 2014) through September of 2016 (FY 2017). The chart shows nightly counts both for youths placed outside the home in the community (Out of Home) and for youths placed at home with services (Home with Services). Average count of youths in out-of-home placements was 496.6 in FY 2014, 425.1 in FY 2015, and 352.8 in FY 2016. Average count of youths at home receiving non residential services was 149.5 in FY 2014, 145.6 in FY 2015, and 135.0 in FY 2016. The overall number of different youths served was 1,379 in FY 2014, 1,282 in FY 2015, and 1,126 in FY 2016.
CONTINUUM OF RESIDENTIAL CARE

<table>
<thead>
<tr>
<th>Structure</th>
<th>Secure Care</th>
</tr>
</thead>
<tbody>
<tr>
<td>High</td>
<td>INTENSIVE RESIDENTIAL GROUP CARE</td>
</tr>
<tr>
<td></td>
<td>RESIDENTIAL GROUP CARE</td>
</tr>
<tr>
<td></td>
<td>PROCTOR PLACEMENTS</td>
</tr>
<tr>
<td>Low</td>
<td>HOME WITH SERVICES</td>
</tr>
</tbody>
</table>

Secure Care

Intensive group homes serve youths with severe behavioral problems who are a moderate risk to themselves or others. These programs are similar to group homes but provide 24-hour-a-day awake supervision and additional treatment services.

Residential Group Care

Group homes are appropriate for youths with moderate behavioral problems and delinquency records, and who present a minimal risk to themselves and others. The programs are staffed with full time trained staff who have the primary responsibility for providing behavior management, general guidance, and supervision.

Proctor Placements

Youths with mild behavioral problems and/or minimal delinquent records are candidates for this level. Proctor homes are staffed by a trained couple or individual, age 21 or older, who have primary responsibility for providing room, board, and guidance to a single youth.

Home with Services

Youths who pose a minimal risk to themselves and others are placed at home, on independent living, or with a relative.
Youths admitted to community programs during FY 2016 had an average of 6.9 felony- and misdemeanor-type convictions. The great majority of prior offenses (83.2%) were offenses against property or public order. Offenses against people represented only 16.8% of offenses in the youths’ histories.

Though not shown on the chart, these youths were first found to be delinquent at an average age of 13.3; 78.6% were between 10 and 14 years old at the time of their first delinquency.
Youths admitted to community programs during FY 2016 ranged in age from 12 to over 17 years old. Average age was 16.8; 70.7% were between 15 and 17 years old.

Girls accounted for 14.2% of all admissions to community programs during FY 2016.

Minorities were overrepresented in community programs. Collectively, they accounted for 41.5% of all admissions, though they only represent about 25.0% of Utah’s youths.

Overrepresentation was most extreme for Black youths who were admitted 3.0 times more frequently than would be expected from their proportion in the population at large; Native Americans were admitted 2.7 times more frequently; and Hispanics were represented 1.8 times more frequently.
10-Year Trends (FY 2007 - FY 2016)

Demographics

- Nightly Bed Count. The yearly average number of youths receiving community services each night trended downward across the 10-year period (see chart at top right). The high was 739.4 in FY 2007; the low was 486.4 in FY 2016. The yearly average dropped by 34.0% between the first and last years of the 10-year period. Utah’s population of 10 to 17 year olds increased by 18.2% over that same time.

- Age. Average age of youths admitted to community programs was stable across the period. Average age was between 16.8 and 17.0 each year.

- Gender. Relative number of girls admitted to community programs trended downward across the period. The high for the period was 19.0% in FY 2007; the low was 12.9% in FY 2012. Relative numbers of girls dropped by 25.4% between the first and last years of the period.

- Race & Ethnicity. The relative number of minority youths admitted to community programs trended upward across the period. The lowest proportion was 36.8% in FY 2008; the highest was 43.4% in FY 2015. Between the first and last years of the period there was an increase of 11.0%. Minority youths account for about 25.0% of Utah’s 10-17 year old youths.

Budget

- Expenditures. Community program expenditures declined by 44.0% across the period (see chart at center right). In part, this was the result of changes in Medicaid billing requirements over the past 7 years (see "Budget," page 13). Over the same period, the Division’s overall expenditures declined by 7.3%.

Delinquency History

- Overall offenses. Yearly average number of felony- and misdemeanor-type convictions at the time of admission trended downward across the period (see chart at bottom right). The high was 9.0 in FY 2007; the low was 6.9 in FY 2016. Between the first and last years of the period there was a decrease of 22.6%. 

![Average Nightly Bed Count](chart)

![Budget](chart)

![Delinquency History](chart)
Secure Facilities

Secure care facilities provide long-term confinement for the most serious youth offenders. Youths are committed to secure care for an indeterminate period by order of the Juvenile Court. After commitment, oversight passes to the Youth Parole Authority (see “Youth Parole Authority,” page 71). The Authority (1) reviews and orders treatment plans; (2) determines requirements for release, including length of stay; (3) conducts regular progress reviews; (4) grants permission for short-term “trial placements” back into the community near the end of secure placement; and (5) authorizes termination of custody for youths who complete programming.

The overall goal of secure care is the successful reintegration of youths in the community. Case managers work with facility and transition workers to provide quality treatment grounded in evidence based principles. Youths are given the opportunity to change their lives by developing skills to address the social, educational, and other criminogenic factors identified as contributing to their delinquency. Specialized programming also is available for girls, youths with substance use problems, and youths who have offended sexually. Youths may also participate in work projects for wages that are used to pay restitution to their victims.

All youths also are required to attend school or participate in a vocational program. Educational services are provided through Youth in Custody programs (YIC; see “Educational Services,” page 83). YIC teachers hold classes on weekdays in the facilities. During the 2015 - 2016 school year, 63 youths from the Divisions six secure facilities graduated from high school. Through the collaborative work effort and funding with YIC/Ne-glected and Delinquent Grant all youth and graduates have the opportunity to earn certificates in (1) Alive at 25, (2) Fire Extinguisher, (3) First Aid/CPR, (4) Flagger, (5) Food Handling, (6) ServSafe, (7) OSHA, (8) WorkKeys, (9) Bike Collective Repair, (10) ACT 90-Hour Basic Construction Course, and (11) various courses provided by Weber State University. Youths also have the opportunity to learn a musical instrument.

A number of important efforts are made to provide normal adolescent development opportunities for youths in secure care. For example, all six facilities participate in a competitive athletic league. Youths who wish to compete as part of their facility’s team must meet education and behavior standards set by the league. The team mascots are Mill Creek Mavericks, Southwest Immortals, Slate Canyon Spartans, Wasatch Wolves, Decker Lake Ducks, and Farmington Blitz. The experience has been extremely well received by youths, their families, and staff. During FY 2016, teams competed in basketball, flag football, volleyball, and table tennis. Additional support for youths is provided by community volunteers who provide religious services and programming from a variety of denominations to youth who wish to participate. Volunteers are also trained to provide tutoring to youths with a low reading level.

The chart at top right represents the statewide average nightly bed count in secure facilities for each month.
between July of 2013 (FY 2014) through September of 2016 (FY 2017). The capacity line identifies the number of available secure beds during the same period. Yearly average nightly count was 144.5 in FY 2014, 120.9 in FY 2015, and 102.8 in FY 2016.

It should be noted that attempts are made to keep a minimum of 10% of beds open for safety reasons. Open beds allow rapid placement back to the facility when youths who have been on trial placement are returned to the facility. This sometimes happens because youths struggle adhering to their transition plans as a result of substance use relapse, tension with families, and problems with employment or school. The strategy also provides flexibility for managing diverse populations. Youths at high risk can more easily be housed in ways that protect youths, staff, and the community.

Use of Secure Care Facilities During FY 2016.

<table>
<thead>
<tr>
<th>Facility</th>
<th>Capacity</th>
<th>Youths Served</th>
<th>Admits</th>
<th>Nightly Bed Count</th>
<th>Nights Over Capacity</th>
<th>Mean Length of Stay</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>OFFICE OF CORRECTIONAL FACILITIES</strong></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Farmington Bay Youth Center 3</td>
<td>10</td>
<td>12</td>
<td>15</td>
<td>5.5</td>
<td>0.0%</td>
<td>134.5</td>
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<tr>
<td>Mill Creek Youth Center 3</td>
<td>58</td>
<td>82</td>
<td>98</td>
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<tr>
<td>Wasatch Youth Center</td>
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<tr>
<td>Decker Lake Youth Center</td>
<td>30</td>
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<td>52</td>
<td>17.5</td>
<td>0.0%</td>
<td>123.1</td>
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<tr>
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<td>29</td>
<td>18.0</td>
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<td>226.7</td>
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<tr>
<td><strong>OFFICE OF RURAL PROGRAMS</strong></td>
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</tr>
<tr>
<td>Southwest Utah Youth Center</td>
<td>10</td>
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<td>13</td>
<td>7.9</td>
<td>0.0%</td>
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<tr>
<td><strong>TOTAL</strong></td>
<td>186</td>
<td>232</td>
<td>247</td>
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</tbody>
</table>

1 “Youths Served” is an unduplicated count per facility. “TOTAL” of “Youths Served” is an unduplicated count for the entire system.


3 Mill Creek Youth center closed a 16-bed unit on 1/15/2015; the 10-bed girls unit was moved from Mill Creek Youth Center to Farmington Bay Youth Center on 10/9/2015.
Youths placed in secure care had extensive histories of interventions and placements in Division programs. All (100.0%) had been placed in locked detention; 68.8% had been placed in observation and assessment (O&A); and 73.7% had been placed in a community residential program (Community Program). Further, 66.0% had previously been AWOL from one or more Division placements.

Though not shown on the chart, most of these youths also had received services from other agencies in Utah’s juvenile justice system: 70.4% had been on probation supervision, 32.8% had been in the custody or under supervision of the Division of Child and Family Services, and 82.2% previously had one or both of these types of care.

Youths admitted to secure care had an average of 11.8 felony- and misdemeanor-type convictions. The great majority of these (81.3%) were offenses against property or public order. Only 18.7% of prior offenses were misdemeanor- and felony-type offenses against people.

Though not shown on the chart, these youths were first found delinquent at an average age of 12.7; 79.4% of them were between 10 and 14 at the time of their first delinquency.
Youths admitted to secure facilities during FY 2016 ranged in age from 13 to over 17 years old. Average age was 17.4; 69.2% were between 15 and 17 years old.

Girls accounted for 6.9% of all admissions to secure facilities during FY 2016.

At the start of FY 2016, all secure-care girls resided at the Mill Creek Youth Center in a ten-bed unit dedicated to girls. In October 2015, the girls program was moved to the Farmington Bay Youth Center.

Minorities were overrepresented in secure care placements. Collectively, they accounted for 44.6% of all admissions to secure care, though they represent 24.5% of Utah’s youths.

Overrepresentation was most extreme for Black youths who were admitted 5.2 times more frequently than would be expected from their proportion in the population at large; Native American youths were admitted 3.7 times more frequently; and Hispanics were admitted 2.4 times more frequently.
10-Year Trends (FY 2007 - FY 2016)

Demographics

- Nightly Bed Count. The yearly average number of youths in secure care each night fell across the 10-year period (see chart at top right). The high was 196.9 in FY 2008; the low was 113.8 in FY 2016. The yearly average dropped by 32.0% between the first and last years of the 10-year period Utah’s population of 10 to 17 year olds increased by 18.2% over the same time.

- Age. The average age of youths admitted to secure care was stable across the period. Average age was between 17.1 and 17.4 each year.

- Gender. Relative numbers of girls admitted to secure care dropped over the period. The high for the period was 13.1% in FY 2007; the low was 6.9% in FY 2012. Relative numbers of girls dropped by 47.5% between the first and last years of the period.

- Race & Ethnicity. The relative number of minority youths admitted to secure facilities trended slightly upward across the period. The lowest proportion was 43.2% in FY 2007; the highest 59.3% in FY 2010. Between the first and last years of the period there was an increase of 22.8%. Minority youths account for about 25.0% of Utah’s 10-17 year old youths.

Budget

- Expenditures. Overall, secure facility expenditures rose over the period (see chart at center right). Between the first and last years of the period there was an increase of 8.3%. Over the same period, the Division’s overall expenditures declined by 7.3%.

Delinquency

- Overall offenses. The yearly average total number of felony- and misdemeanor-type convictions at the time of admission varied from year to year, but ended about where it began (see chart at bottom right). Numbers were relatively stable over the first 5 years of the period, ranging between 11 and 12 convictions each year. Total convictions dropped to a low of 10.0 in FY 2012 then rose to 11.9 in FY 2015 and 11.8 FY 2016.
Performance Measures

All Division programs participate in an ongoing process of performance measurement. Measures are indicators of a program’s successes and failures in meeting expectations about the services it provides (Output Measures) and in achieving positive results for the clients it serves (Outcome Measures). Measures are developed from a basic goal statement. The shared goal for the Division’s secure facilities, is to provide long-term locked confinement and services that address criminogenic needs of serious habitual delinquent youths who require removal from the community to curtail further delinquent activity and help them prepare to reintegrate to the community.

Output measures document the program’s service delivery efforts. This includes the workload measures for number of youths served and average length of stay described on previous pages of this Chapter. Other measures under development include the number of opportunities provided to youths to help them meet restitution and community service obligations and efforts made to address youths’ criminogenic issues.

Outcome measures include both short- and long-term indicators of whether a program is achieving desired results. The chart at top left represents the percentages of youths who were free from a new felony- or misdemeanor-type charge while enrolled in a secure facility during specified quarters. Overall, 97.2% of youths avoided a new charge. Percentages ranged from a low of 95.1% in the first quarter of 2016 (2016Q1) to a high of 98.8% in the third quarter of 2015 (2015Q3). Though not shown, overall, 98.1% of youths enrolled in a secure facility avoided receiving a new felony-type charge during specified quarters.

The chart at center left identifies the percentages of youths who remained free of a new felony- or misdemeanor-type charge during the 360 days following release from a secure facility. Overall, an average of 43.3% of youths were free of new charge. Values ranged from a low of 35.1% in the fourth quarter of 2014 (2014Q4) to 55.9% in the first quarter of 2015 (2015Q1).

The chart at bottom left identifies the percentages of youths who were free of a new felony-type charge during the 360 days following release from a secure facility. Overall, 78.9% avoided a new felony charge. Values ranged from a low of 71.9% in the fourth quarter of 2014 (2014Q4) to 86.8% in the first quarter of 2015 (2015Q1).
Youth Parole Authority

Youths committed to the Division by the Juvenile Court for secure care come under the jurisdiction of the Youth Parole Authority (Authority; UCA 62A-7-502(1)). The Authority provides an objective hearing process for youthful offenders to ensure fairness to the youth and provide protection for the community.

YOUTH PAROLE AUTHORITY MEMBERS

RICK WESTMORELAND CHAIR ............ OGDEN
SHARLENE CHRISTENSEN VICE CHAIR ... OREM
MYRON BENSON .......................... NEWTON
ALVIN EMMER ................................ DRAPER
FERRIS GROLL .............................. PROVIDENCE
MARGARET JACKSON ...................... LAYTON
BEATRICE MARTINEZ ................. LAYTON
LYNN STEWART, ............................ MIDVALE
ATHELIA WOOLLEY ....................... HOLLADAY
(ONE VACANT POSITION)

MEMBERS PRO TEMPORE
MITCHELL SIX ............................... ST. GEORGE
(FOUR VACANT POSITIONS)

Authority members are citizens appointed by the Governor and confirmed by the Utah Senate. Members represent the diversity of Utah’s population and speak on behalf of stakeholders across the state. Currently, three Authority members are assigned for each hearing and decisions are made by majority vote. The Authority is authorized by statute to have ten full members and five pro tempore members. An Administrative Officer, who is a Division employee, acts as a resource to Authority members, manages the Authority’s administrative office, and supervises two hearing officers and one executive secretary. Prior to hearings, Youth Parole Authority Members are provided with information collected from Division staff, police, and the Juvenile Court.

The Youth Parole Authority provides a formal hearing procedure that defines a youth’s obligations during secure care and parole. Hearings are held at each of the Division’s six secure care facilities. The chart at top right identifies the types of hearings and the percentage held for each during FY 2016. Overall, the Authority conducted 552 hearings during the year, a decrease from 567 in FY 2015.

The Authority’s face-to-face contact with a youth begins at an initial hearing scheduled within 3 months of commitment. At this hearing, a suggested length of stay is established and other requirements and expectations are set for the youth’s period of confinement. Length of stay is set at a minimum of 4 to 8 months, but may be longer based on a youth’s delinquency history and the types of offenses leading to the commitment. Historically, the Authority has held progress hearings at least once every 6 months with each youth to review progress and determine whether standards for confinement were being met. A youth meeting confinement standards is eligible for a parole hearing. As part of this process, a tentative date is set for release on parole. In addition, the youth typically is placed on a trial placement for up to 120 days outside the secure facility. During this time, the Youth Parole Authority may rescind the parole date and return the youth to a secure facility for violating the conditions of the trial placement. A youth who successfully completes trial placement and signs a parole agreement is paroled.

During parole, the Youth Parole Authority has statutory responsibility to review allegations when a youth is suspected of violating conditions of parole. A youth who violates terms of parole may have his or her parole revoked and be returned to a secure facility. A youth successfully completing parole is discharged from Division custody. At any point along the way, a youth who is charged with new offenses will again come under jurisdiction of the court system. Depending on the exact circumstances, he or she may be recommitted to secure
care, transferred to the adult system, or allowed to continue on parole under Authority supervision. As represented in the chart at top right, the Authority’s workload of hearings has changed considerably over the last 21 years. The number of hearings grew from 644 in FY 1996 to a high of 1,019 in FY 2000, then dropped steadily to a low for the period of 552 in FY 2016. The drop in recent years parallels decreases in the numbers of youths committed to secure care.

The Authority subscribes to the Division’s Mission Statement and the BARJ Model (see “Mission and Goals,” page 7). The Authority supports BARJ principles of community protection, accountability, and competency development by:

- Providing uniformity in suggested length of stay through the Authority’s policy.
- Encouraging youths to finish high school and obtain vocational training.
- Using the Authority’s judicial powers to issue warrants-of-retake and to order parole, rescission, revocation, and termination for youths in custody.
- Coordinating with the Juvenile Court to ensure that victim restitution is made.
- Appointing members to the Authority who represent sentiments and needs of local communities.

In addition, the Authority has actively developed services for victims of juvenile crime and mandates that payment of restitution be made part of the conditions of parole. As a complement to this effort, the Authority invites victims of the youths committed to secure care to participate in the Authority process by (1) attending Authority hearings, (2) submitting impact statements, (3) requesting progress updates, (4) requesting notification of release dates, (5) requesting victim-offender mediation, and (6) requesting no contact orders. Victim participation is entirely voluntary and individuals may choose not to become involved.

In recent months, the Authority has undertaken several major initiatives designed to increase consistency of decisions made by the Authority, better recognize the progress and continuing needs of youths in secure facilities, and reduce average length of stay. These efforts were begun, in part, in response to recommendations from a recent study of secure facility length of stay conducted by researchers at the University of Utah and an evaluation of Division practices conducted by the Council of State Governments. In response, the Authority revised its process for setting suggested length of stay. Historically, youths were given a set number of months they must serve in secure care before being eligible for release. As noted above (see “Secure Facilities” page 65), the great majority of youths stay much longer than their guidelines. Under the new procedure, a youth is assigned a range of months (e.g., 4 to 6 months). Youths who met Authority expectations and conditions will be eligible for release at the front end of the range. It is believed that the new approach will continue to hold youths accountable for their delinquent behavior, but better recognize and incentivize progress. A second initiative has been to change frequency of Review Hearings from once every
6 months to once every 3 months. It is believed that this will make the Authority more responsive to the progress youths are making and their continuing needs for service. A third initiative supported by the Authority is the adoption of a new rating model to be used by staff in secure care facilities to better evaluate the progress youths are making in meeting their programming goals.

The new approach is expected to provide a more objective basis for measuring progress and help standardize approaches used in different secure facilities. Staff will be better able to match the youth's progress based on concrete criteria, and all secure facilities will rate youths in a similar manner.
Division Bureaus

The Division’s three Bureaus are attached to the State Administrative Office in Salt Lake City and supervised by the Division Director. Bureaus work with one another and the Division’s four service delivery offices to enhance service delivery to youths in care. All are guided by the Division’s Mission and its three primary goals of (1) improving short-term and long-term outcomes for our youths; (2) supporting families in the rehabilitation process; and (3) improving the safety, security and morale of Division employees and youths in Division care (see “Mission and Goals,” page 7).

Training Bureau

The Training Bureau directly provides and arranges training events that help staff develop the professionalism and skills necessary for proper care of youths in the Division’s programs and facilities. Training Bureau staff includes a Director, four training specialists, a Family Engagement Specialist (TANF funded) and an administrative assistant.

During FY 2016, the Bureau supported 751 training sessions on mandatory topics, 288 in-service training events and 5 outside conferences. Collectively these courses provided over 74,422 hours of individual training. Details of mandatory training held in FY 2016 are described in the table on the following page. Training was directly provided by a variety of groups including Bureau staff members, other Division employees, the Department of Human Services, state and national organizations, local colleges and universities, and private vendors.

Mandatory Training. New, full-time employees are required to complete the Division’s 40 hour, Basic Orientation Academy during their first year of employment. During FY 2016, 4 academies were held and 125 new employees trained. Following their first year of employment, employees who provide services to youths are required to complete mandatory in-service training each year including online training. Other full- and part-time employees receive training that is appropriate to their duties.

Family Engagement Specialist. For 10 months during this fiscal year, funding has been available through a TANF grant that allowed the Bureau to hire a Family Engagement Specialist. One of the Division’s primary goals is to Support youth and families in the rehabilitation process. Efforts of the Family Engagement Specialist have been instrumental in enhancing the Division’s efforts in this area. The Specialist provided training in how to conduct Child and Family Team Meetings and on the Strengthening Families Curriculum across the state. The Specialist also spent looking at policies and orientation materials for youths and families in an effort to make these documents easier to understand to help families navigate the system more successfully.
Statewide Conference. The Division had the opportunity to hold a Statewide Conference for all employees. The Conference was held in two, 2-day sessions on April 21-22 and April 25-26, 2016 in Park City. The conference opened with comments from Department of Human Services Director Ann Williamson, followed by a keynote address by Division Director Susan Burke. The Conference covered a wide range of topics including (1) Procedural Justice, (2) Trauma and the Brain, (3) Mentors, Retirement, (4) LGBTQIA, (5) Cultural Competency, (6) Child Sex Trafficking, (7) Drugs, and (8) Gangs. Division staff members greatly benefitted from opportunities to network with one another, gain new skills, discover other parts of the Division, and learn about where the Division is headed.

Mental Health Training Curriculum-Juvenile Justice. (MHTC-JJ) The Division applied for and received a grant with the National Center for Mental Health and Juvenile Justice. MHTC-JJ was developed specifically for staff who have limited training in how to work with youths with Mental Health Issues. This meets a long-standing need to provide staff members with more training in mental health. During FY 2016, 32 staff members took part in the initial training. During FY 2017, these individuals will, in turn, begin to provide the training to all Division staff.

Volunteer Services. During FY 2016, the Bureau of Training continued to manage all of the Division's volunteer services. The Bureau's trainers are assigned to support and coordinate the effort in different parts of the state. Trainers work closely with local volunteer coordinators to recruit and train community members to work with youths in the Division's care.

Volunteers are considered unpaid employees and are held to the same standards as regular Division Employees. All must pass a criminal background check and receive training on Division policies and procedures before working with the Division's clients.

Volunteers regularly tutor youths on a variety of topics to help youths find satisfaction through everyday activities and help them become more productive.

### Mandatory Training.

<table>
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<tr>
<th>Training Event</th>
<th>Typical Hours</th>
<th>Review</th>
<th>Sessions Offered</th>
<th>Staff Trained</th>
<th>Total Hours</th>
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<td>None</td>
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<td>As needed</td>
<td>2</td>
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<td>70</td>
<td>422</td>
<td>843</td>
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<td>Initial - Direct Care Staff</td>
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<td>225</td>
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<td>As needed</td>
<td>1</td>
<td>11</td>
<td>440</td>
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<td><strong>9,144</strong></td>
<td><strong>45,632</strong></td>
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</tbody>
</table>
citizens when they return to the community. Volunteers also provide opportunities for youths to attend Sunday worship services, participate in scouting activities and serve as mentors for youths who are returning to the community. During FY 2016, volunteers made over 21,289 visits to Division facilities and programs and contributed over 51,900 hours of service. At a rate of $14.00 per hour, this represents a contribution of over $726,609 to the Division.

The volunteer services effort also helps identify work projects within the community that can involve youths in Division care. Participation in such projects allows youths to give back to the community and demonstrate accountability for their actions. Projects also provide opportunities for youths to develop skills and knowledge that will increase the likelihood of their becoming law-abiding and productive citizens. During FY 2016, youths participating in work projects completed over 67,776 hours of community service and restitution. Based on minimum wage ($7.25/hr), this represents a return to the community of over $491,376.

Volunteer services also managed monetary donations to the Division. During FY 2016, community members made monetary and in-kind donations valued at over $246,985.

**Speaker's Bureau.** The Training Bureau also administers the Division's Speakers Bureau. The Speakers Bureau arranges for Division staff members to present to groups in the community interested in learning more about Utah's juvenile justice system and the Division's programs. Presentations typically last an hour and may include a period for interaction with the audience. Speaker Bureau presentations can be arranged for groups anywhere in Utah.

**Research and Evaluation Bureau**

The Research and Evaluation Bureau was developed to promote closer working relationships between existing workgroups for Research, Quality Assurance (QA), and Quality Service Review (QSR). During FY 2015, the Bureau took responsibility for an additional function. The Investigations Bureau was merged with the Bureau's Quality Assurance workgroup.

**Research.** The Research workgroup includes a staff of two individuals. The function directly supports the Division's goal of improving short- and long-term outcomes for youth. Research has responsibility for conducting and overseeing research and program evaluation involving Division clients, programs, and staff. A key part of this responsibility has been the maintenance and development of Utah's centralized juvenile justice database (see “Court & Agencies’ Record Exchange (CARE),” page 87).

During FY 2016, Research also helped the Division meet a variety of other service, research, and information needs. On a daily basis, the group supplied Division staff with reports, answers to queries, technical support, and research. The Research workgroup also produced the Division's *Annual Report*. Members of the group served on (1) the Division's Case Planning Tool Committee, (2) the Department's Institutional Review Board (IRB), (3) the Division's CARE User Group, (4) the Department of Human Services Information Technology Committee, and (5) the Department of Workforce Services Intergenerational Poverty Data Committee. Further, the group assisted numerous researchers from local colleges and universities, other government agencies, and private individuals with information regarding Utah's juvenile justice system. Notably, during FY 2016, the Research workgroup collaborated with researchers at the Juvenile Court to conduct a re-validation of Utah's risk assessment tools (see "Protective and Risk Assessment," page 86). In a second significant collaboration with the Juvenile Court, Bureau researchers helped collect much of the delinquency history and service data used by the Utah Juvenile Justice Workgroup during its review of Utah's juvenile justice system (see "Juvenile Justice Workgroup," page 81).

**Quality Assurance (QA).** The Division is dedicated to providing comprehensive and quality services for Utah's youths within the framework of the Division's Mission. The QA unit's staff of one audit manager and four auditors helps meet this goal by monitoring youth programs to ensure that youths are placed appropriately without compromising the safety and the health of the community or the youth.

A major part of the QA unit’s work involves monitoring contracts to determine whether providers are meeting the requirements of Division contracts for services. Overall, during FY 2016, the QA conducted 176 audits. This includes 28 audits for residential programs, 46 audits for proctor providers, 65 audits for outpatient mental
health services, and 37 audits for vendors.

The QA unit also has responsibility for monitoring programs and facilities directly operated by the Division. Evaluations assess program compliance with the Division’s written standards, policies, and procedures. Auditors review personnel files, training records, program services, control logs, and other local documents to make their determinations. Recommendations are made for improving facility operations and programs. During FY 2016, 9 facility audits were completed.

During FY 2016, one quality assurance staff member was responsible for monitoring facilities in Utah such as juvenile detention centers, juvenile correctional facilities, adult jails, and adult lockups that might securely hold juveniles pursuant to public authority to ensure Utah’s compliance with the Juvenile Justice and Delinquency Prevention Act (JJDP Act). The core requirements of the JJDP Act are (1) deinstitutionalization of status offenders and non offenders, (2) removal of juveniles from adult jails and adult lockups, and (3) sight and sound separation of juvenile detainees from adult offenders. Intensive monitoring efforts have helped Utah achieve compliance with these obligations. Success in this effort enhances protection of youths and the community and makes Utah eligible for federal grants that assist in the development and operation of many essential programs for youths.

**Quality Service Review (QSR).** The QSR work group performs regular assessments of the quality of service delivery for case managed youths. Annually, a single case is randomly selected from the case loads of each of the Division’s 70 case managers. The process includes in-depth reviews of these individual cases to assess how well service systems address the needs of the client and how the youth and family benefit from services they receive. Input for each case is sought from multiple stakeholders, including the youth, parents, case managers, therapists, contracted service providers, and providers from other agencies. Reports developed from the process provide an overview of current client status, strengths to build on, and weaknesses that should be addressed.

Evaluations are guided by a case review instrument that covers a number of client status and system performance indicators. Client status indicators include (1) safety, (2) accountability, (3) youth well-being (emotional and physical health, and learning progress), (4) stability, and (5) family functioning. System performance indicators include (1) teaming, (2) assessment, (3) service planning, (4) plan implementation, and (5) discharge planning.

**Internal Investigations.** The Investigations workgroup analyzes, records, and conducts follow up review when notified of incidents involving Division staff or youths under Division care. Practices are governed by the Division’s incident reporting policy and procedure and the Incident Report Reference Guide. All Division employees and contracted providers are required to file incident reports for any unusual, non-routine, or potentially threatening event. An incident report that appears to involve violations of the Division’s Code of Ethics or Policy and Procedure or federal, state or local laws are forwarded to Division Administration and, on direction from Administration, will result in an internal investigation. When internal investigations are necessary, a report of findings provides factual support for a determination of whether the case is true.

As a complement to these activities the Investigations workgroup takes an active part in providing regular training on the requirements for incident reporting. During the year, the workgroup conducted multiple training sessions for Division staff and contracted providers.

Beginning in FY 2015, in collaboration with the Department’s Division of Technology Services, the workgroup helped deploy a centralized information system to manage the incident reporting process. The project is based on an electronic form that can be accessed by workers in any of the Division’s offices, programs, and facilities. Reports submitted by a worker are automatically forwarded to that worker’s supervisor for review and approval. In addition, finalized reports are stored in a database that is available to workgroup staff members and Division administration. Work with the system continued during FY 2016. The resource has been a significant aid making the Bureau’s work more efficient and is leading to better understanding of problem situations involving Division staff and youths in Division care.

**Clinical Services Bureau**

The Clinical Services Bureau has been in operation since July of 2004. It was developed as part of the Division’s efforts to upgrade the quality of services in locked detention and secure facilities. Clinicians deliver services including mental health, substance abuse assessments,
Division Bureaus

and crisis intervention to youths and their families, provide clinical consultation, and train Division staff about mental health issues. This helps to develop mental health, gender responsive, and gender-specific programs and treatment services. Clinicians work to create trauma informed environments in all Division programs. Secure facilities have increased therapeutic services and now have eleven mental health therapists working in these facilities. Bureau staff members work with case managers to identify and reduce criminogenic risks that lead to recidivism and respond to the needs of individual youth and their families.

In the 12 years since the Bureau was created, its activities have been extended to non-secure programs operated by the Office of Early Intervention Services and the Office of Rural Programs. To help meet growing obligations for clinical services, an additional therapist position was added, during FY 2016, bringing the total to nine clinicians assigned to non-secure programs.

Bureau clinicians also serve on the Division’s Evidence Based Practices Committee and other Division and Department work groups.
Recent and Ongoing Projects

Utah Juvenile Justice Working Group

At the request of the Governor Gary Herbert, Chief Justice Matthew Durrant, House Speaker Gregory Hughes, and Senate President Wayne Niederhauser, in June 2016, the Utah Juvenile Justice Working Group undertook a data-driven, research-based assessment of the Utah’s juvenile justice system. This assessment included an extensive review of court and juvenile service data, an examination of current research on reducing recidivism, and feedback from 32 stakeholder roundtables held across the state.

The Working Group consisted of 19 members representing judges, prosecutors, defense attorneys, law enforcement, the Administrative Office of the Courts, the Department of Human Services’ Divisions of Juvenile Justice Services (JJS), Child and Family Services (DCFS), and Substance Abuse and Mental Health, Utah legislators from both chambers, and other juvenile justice stakeholders. The Group reached consensus on 55 policy recommendations. If adopted, recommendations would (1) promote public safety, (2) continue to hold juvenile offenders accountable, (3) control costs, and (4) improve recidivism and other outcomes for youths, families, and communities. The policies were later approved by the Utah Commission on Criminal and Juvenile Justice.

Key Findings.

- A lack of statewide standards leads to inconsistent responses and disparate outcomes. Disparities by race and geography persist at every stage of the system and are most pronounced for youth removed from their homes.
- Most youth who enter the system are low-level offenders. The majority of referrals into the juvenile justice system are for misdemeanor offenses, and more than 80 percent of youth entering the court system for the first time present a low risk to reoffend.
- Lower-level offenses drive most first-time, out-of-home placements. A high proportion of youth removed from the home for the first time only have misdemeanor or status offense charges in their histories. Research shows that out-of-home placement does not reduce recidivism for most youth and may increase it for youth at a low risk to public safety.
- Youth remain stalled in the system for long periods due to court-ordered conditions such as financial obligations. Youth placed on probation or in custody spend approximately three years on average monitored by the court. Stakeholders report that youth face excessive financial obligations despite research showing that such obligations can extend length of stay, increase recidivism, and contribute to racial disparities.

Affordable, accessible services that keep families intact and effectively hold youth accountable are largely unavailable to the courts across the state. Judges, probation officers, and other stakeholders reported that high-quality, affordable services for youth living at home that reduce reoffending and strengthen families are not available or accessible across the state.

- Out-of-home placement costs up to 17 times more than community supervision, but results in similar rates of re-offending. Community supervision costs up to $7,500 per youth per year compared to as much as $127,750 per year for some JJS out-of-home placements, but the rates of re-offense are very similar (more than 50% are convicted of another crime within 2 years).
- Youth often do not have defense representation when their liberty is at stake. Judges reported that most youth in the court system do not have legal representation through every stage of the court process.

Policy Recommendations.

- Prevent deeper involvement in the juvenile justice system for lower-level youth.
  - Expand effective early interventions to strengthen families and improve outcomes by (1) increasing options for schools and law enforcement through investment in pre-court interventions and (2) establishing standards and criteria for pre-court diversions to ensure youth are held accountable through consistent and proportionate responses.
  - Target pre-adjudication detention to higher risk youth and develop local alternatives statewide by (1) focusing the use of secure detention on youth who pose the highest risk to public safety and incentivize the development and (2) using local alternatives for youth living at home.

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Ensure all youth receive legal counsel at every stage of the court process.

- Protect public safety by focusing system resources.
  - Prioritize use of state custody beds for youth who pose the highest risk to public safety by (1) tailoring eligibility for removal from the home and establishing presumptions to limit the length of time youth may spend both out of home and under the court’s jurisdiction, and (2) removing mandatory control-oriented probation conditions and allow courts to order special probation conditions in accordance with youths’ individualized risk and needs.

- Strengthen community supervision to keep families united and hold youth accountable at home by (1) expanding access in every judicial district to evidence based practices shown to strengthen families and reduce reoffending and (2) increasing the use of structured decision making to ensure the right youth receive the right level of supervision and services for the right amount of time.

- Sustain improved outcomes through reinvestment and increased accountability
  - Adopt performance based contracting by establishing a system to incentivize evidence-based programs and timelines, including incentives for programming in rural areas.
  - Increase effective training and ensure greater system accountability by (1) expanding training to increase consistency and reduce racial disparities across the system, (2) enhancing data collection and streamline reporting of appropriate performance measures, and (3) establishing an inter-branch oversight entity to monitor policy implementation, develop performance measures, and review and report performance data to state leadership
  - Reinvest in evidence based alternatives to strengthen families and improve outcomes.

Impact of Policy Recommendations. If enacted, the policies will yield an estimated $58 million in averted costs from JJS and DCFS over five years for reinvestment into a continuum of evidence based options that will enable the courts to effectively hold youth accountable without separating them from their families. The Working Group recommends that all of the averted costs from reductions in out-of-home placement be reinvested into evidence based practices to reduce victimization, make Utah families stronger, and help youth become law-abiding, productive citizens.

JJS reform and adjustments to service delivery. The Division is proposing to advance the Juvenile Justice Working Group’s recommendations through reinvestment of funds to help youths and families achieve better outcomes by (1) reducing reliance on out-of-home care, (2) prioritizing use of evidence based practices, (3) expanding youth services programs, receiving centers, and early intervention day treatment programs statewide, and (4) expanding home detention services and diversion to detention services to all judicial districts in the state.

The Division is committed to providing opportunities for employees to apply their skills in new settings and to build upon best practices for sustainable results with the aim of (1) enhancing the skills of staff for the betterment of youths, families and communities, (2) phasing out residential observation and assessment and residential work program and reinvesting staff and resources into other Division programs and services, (3) improving programming for the continuum of services we provide by expanding our array of specialized services, including transition and aftercare services, and (4) expanding the Division’s clinical capacity so that all facilities are able to address complex mental health issues for youths in care.
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Computers, (8) Career Technical Education (CTE), and (9) Fine Arts. These schools also provide credit recovery options, special education services, basic skills remediation in math and reading, tutoring, behavioral supports, and transition services with the assistance of Education Transition Career Advocates (ETCAs). If necessary, support also is provided to students who elect to obtain a GED while residing in a Division facility. Students receive regular standardized tests throughout the school year to assess student needs and academic gains. These assessments include Test of Adult Basic Education (TABE), and Student Assessment of Growth and Excellence (SAGE) tests, and other district required or approved measures. Students also have opportunities to prepare for and take the ACT college entrance exam.

Youth in Care (YIC) school programs in secure settings offer all of the required classes necessary for graduation, blending both a traditional classroom setting with other district approved online, independent study and credit recovery study programs. Teachers use current evidenced based teaching strategies and interventions in collaboration with other therapeutic supports provided by the Division’s treatment staff. Students placed in these facilities generally are not on track for graduation and have a variety of learning and skill deficiencies. By the end of their stay in Division programs, most students leave with a high school diploma or are on track for graduation.

Throughout the system, all YIC educational settings are staffed by highly qualified and committed educators who strive to assist all students to fulfill their academic and social potential in a school and classroom setting that provides a variety of engaging learning opportunities found in a traditional public school setting. Professional and personalized supports promote a positive learning environment that helps prepare students for success and life-long learning as they transition back to public schools or other post-secondary educational and training programs.

The Utah State Board of Education (USBE) contracts with local school districts to provide educational services to all students in Division custody. The Utah Coordinating Council for Youth in Care (UCCYIC), under the direction of the Department of Human Services and the USBE, has oversight responsibilities to ensure that high quality education is provided for all youths in state care. This includes providing (1) compulsory education that meets core curriculum and state graduation requirements, (2) career and technical learning opportunities, (3) college and career readiness preparation, and (4) post-secondary studies and advancement.

School funding is appropriated by the Legislature to provide free and appropriate education that meets all state and federal legal regulations and policies. This includes a provision for special education and other services for students with disabilities. Students in Division care receive a continuum of school services through their local school districts that provide teachers, administrative, and support staff in secure and residential treatment settings. Youths participating in mainstream school settings also have support from Check & Connect Mentors. The Check & Connect Mentor program is a nationally recognized mentoring program for at-risk students that encourages and supports educational success. Each school district that receives state funding is required to meet national accreditation standards. Compliance with these requirements is assessed on a regular basis by the USBE. These programs also are bound by statute to hold quarterly local interagency council meetings for strategic planning and fiscal oversight.

School districts that have Division facilities or residential treatment centers within their boundaries provide school for the students in those settings. School services include small group and individual instruction in core subject areas of (1) Math, (2) English, (3) Science, (4) Social Studies, (5) Health, (6) Physical Ed, (7) Use of

Center for Educational Excellence in Alternative Settings (CEEAS). CEEAS conducted a school climate survey in the Utah secure care facilities this year. This assessment provides objective data regarding student perceptions of the quality of their educational experience in facility programs. The majority of students indicated positive rankings in areas related to: feeling safe, respected and welcomed in school; understanding, helpful and caring teachers; the need to work hard and to do well.
academically; active participation and meaningful educational activities that are interesting to the students; clarity regarding graduation requirements; and staff expectations, encouragement and support that students continue their education after leaving the facility. Overall, 96% of the students in the Division’s secure care facilities responded positively to the statement “I respect my classmates when they work hard at school.”

**Post-Secondary School Program.** During the 2015 – 2016 school year, 63 students in secure care facilities earned high school diplomas. Students that remain incarcerated after earning a high school diploma or GED can participate in post-secondary studies. Options include taking online college courses, participating in classes taught by a local applied technology college (ATC) instructor, and work-based, skill training opportunities that lead to industry recognized certifications with the possibility of job placement (e.g., OSHA, Construction Trades, Lift Truck Operator, ServSafe, First Aid/CPR, Microsoft, & the ACT National Career Readiness Certificate). During FY 2016, 421 industry recognized certificates were earned by students in secure care facilities.

An Education Transition Career Advocate expressed the important connection between these job related presentations and industry-recognized certification classes with future job placements in this way:

> I have had presenters from the Forestry and Fire Departments talk to the youth about career options and bring the fire truck. Two of the youth now want to go into Forestry and Firefighting and have plans to attend Job Corp for their courses. Four of our youth gained employment at restaurants who had their food handler permits and one of our youth is working at a solar wind farm. I have had a youth attend a well-known Barber school and two others are interested in getting their barber/cosmetology license. I just helped register one of our youth to attend Dixie University in St. George to study Computers/Web Design. I wish all these youth success and hope my ideas and presentations help send them in a good direction.

An Assistant Program Director at a secure care facility stated “Job Certifications are good for building resumes and increasing youth confidence.” This facility leader also indicated that staff “...loves the increases in reading that they are seeing with the U of U Reading Program.”

**Collaborative Efforts – Working Together.** The USBE and the Division work closely together and have established integrated programs, services and oversight to expand educational services and career training opportunities for students in Division care. This has encouraged a more productive and enriching learning environment for youths in care. More specifically, during FY 2016, this collaborative effort helped maintain and enhance many existing initiatives as well as establish the following new programs and community partnerships this year:

- Bicycle Mechanic Training and Certification Partnership
- Music Instruction and Performance Program
- Digital Equity Pilot Project
- U of U STEM Ambassadors Programs
- Film SPARK Documentaries Curriculum
- Wages: Working at Gaining Employability Skills Training
- SPARK Curriculum Implementation and Health & Wellness Study for Youth in Secure Care Facilities
- Writing and Art Competitions Statewide - Untold Stories, Words Unlocked, YIC Art Show and the Emanuel Project.

A major focus of the collaboration between USBE and the Division this year has been on the development of a multi-agency alignment of transition services and the development of a data monitoring system to track the successful achievements of youths as they prepare re-enter the community. It is anticipated through this coordination of services that more students will experience the feeling of success and hope that was expressed by this student in transition:

> I applied for a Dental Assistant Program at the Applied College, one of the careers we discussed. I was accepted this morning. Yes, my future is looking good, I hope. Thank you for helping me with resumes and career options. YOU ARE THE REASON WHY I AM ON THIS ROAD TO SUCCESS!! I wouldn't have ever known how or why without your help. Thanks.

**Quality Improvement**

The Division’s first goal is to “Improve short-term and long-term outcomes for our youth.” In FY 2012, the Division chartered the Evidence Based Practices
Committee to help meet this challenge. The Committee's overall objective is to create an Evidence Based Practices Service Delivery Model. One of the Committee's first recommendations was to adopt a standard terminology to help foster meaningful debate and promote a shared understanding of the concepts related to evidence based programming.

The Committee recommended a broad definition of "practice" to include a precise intervention, a procedure, or a larger program with multiple components that is expected to result in some measurable behavioral, social, educational, or physical benefit. Examples include (1) a curriculum, (2) a behavioral intervention, (3) a systems change, or (4) an educational approach. Further, the Committee determined that to qualify as "evidence based," a practice must be supported by the following:

- Research results document the practice is functionally related to change in the targeted behavior, for the target population.
- Where appropriate, the use of a practice should be guided by a standardized risk assessment to determine risk factors and set individualized goals.
- Practices should be concretely defined in terms that are readily understandable by practitioners.
- Training must be provided to ensure staff are qualified to administer the practice, and program manuals and protocols should be readily available to ensure the practice is consistently applied.
- Accurate, reliable, and valid data should be collected on a regular basis to support improvement in the practice over time.

Improving outcomes for the Division's clients also requires that programs serving youths regularly receive a variety of different kinds of feedback on their activities. This feedback includes information about the clients served, the nature and levels of services provided, and the clients' short- and long-term outcomes. Several complementary audit processes are in place to provide this information: (1) Quality Assurance (QA), (2) Quality Service Review (QSR), (3) Performance-based Standards (PbS), and (4) Correctional Program Checklist (CPC).

**Quality Assurance (QA).** QA audits focus on a program's adherence to Division policies and procedures and, in the case of contracted programs, the terms of the contract. Regular audits are made of programs and facilities directly operated by the Division and those operated under contract. Program performance is judged against the Division's written standards, operations manuals, and policies. During reviews, auditors consult personnel files, training records, documentation of service delivery, and control logs. Audit reports summarize findings and make recommendations for program improvement. Reviews of contracted providers additionally determine whether providers are meeting the requirements of Division contracts. This typically includes assessment of (1) specific program requirements, (2) fiscal accountability; (3) compliance with standard contract terms and conditions, and (4) adherence to federal requirements.

**Quality Service Review (QSR).** QSR reviews focus on the quality of service delivery for youths under case management supervision. The process includes in-depth reviews of individual cases to determine how well service systems address the needs of the client and how the youth and family benefit from services they receive. Input is sought for each case reviewed from multiple stakeholders, including the youth, parents, case managers, therapists, contracted service providers, and providers from other agencies. Reports developed from the process provide an overview of current client status, strengths to build on, and weaknesses to be addressed.

QSR evaluations are guided by a case review instrument that covers a number of client status and system performance indicators. Client status indicators include (1) safety, (2) accountability, (3) youth well being (emotional and physical health, and learning progress), (4) stability, (5) family functioning. System performance indicators include (1) teaming, (2) assessment, (3) service planning, (4) plan implementation, and (5) discharge planning.

**Performance-based Standards (PbS).** The Division's secure care and locked detention facilities have committed to participate in the PbS process (http://pbstandards.org/). The approach provides a system for programs to identify, monitor, and improve treatment services provided to incarcerated youths. Performance benchmarks are based on the American Correctional Association Performance-based Standards (PbS). Participating programs collect and analyze data to target specific areas for improvement. The general approach has been used widely across the country and currently is being utilized in more than 200 facilities in 32 states.

The Division's involvement with PbS began in 2010 with two facilities. The effort has since been expanded several times and now includes all eleven of the...
Division's locked detention facilities and all six of the Division's secure facilities.

**Correctional Program Checklist (CPC).** The goal of the Division's use of the CPC is to implement a continuous approach for evaluating and improving the programming youths receive while in Division care. The effort examines whether programs and services are following best practices and utilizing evidence based practices. Technical assistance is provided to increase the use of best practices and evidence based practices. Programs participating in the project are able to show empirically the impact their work has on reducing offending.

For each program, the project staff first measure the degree to which youths entering the program match the target population for which the program is effective. The next step is to determine the degree to which the program follows evidenced based practices. This is assessed using the Correctional Program Checklist (CPC). The CPC was developed at the University of Cincinnati to determine the degree to which programs use best practices and evidence based practices and may be used as part of a larger process for determining the effectiveness of programs in changing offender attitudes, behaviors, and rates of recidivism (https://www.uc.edu/corrections/services/program_evaluation.html). The instrument is divided into basic areas of capacity and content. Evaluation of capacity measures whether a correctional program has the capability of providing youths with evidence based interventions and services. There are three areas of concern: (1) Leadership and Development, (2) Staff, and (3) Quality Assurance. Evaluation of content focuses on program processes for assessment, treatment, and adherence to principles of risk, need, and responsivity.

Following this preliminary assessment, outcomes for youths are assessed by measuring the self-reported changes in attitudes and behaviors and rates of re-offense during the year following program completion. Once this information has been gathered, efforts are focused on increasing the effectiveness of Division programming by providing intensive technical assistance to guide the program in increasing the use of evidence based practices. Consultation is provided after each CPC evaluation to ensure that recommendations are understood and followed. Written resources, such as “how-to-guides”, and in-person training are provided when needed. An internet based reporting system shows up-to-date and easy to understand snapshots of the current functioning of each program. This program “dashboard” allows Division and program staff to quickly identify and respond to areas that need improvement.

The Division's participation in the project began during FY 2012. The evaluation effort is being carried out with the help of a team of seasoned evaluators working under a Division contract with the Social Research Institute at the University of Utah. For most of FY 2016, eight different programs were involved in the project. This included six programs operated directly by the Division and the Division’s case management program in Salt Lake City. Each program or facility is being evaluated twice. Initial evaluations are followed up with a report that identifies areas that are performing well, areas that are in need of improvement, and recommendations for improving performance in each of the targeted areas. A second evaluation is scheduled approximately one year after the first to measure progress and identify new or continuing problem areas. More information about the approach may be found at http://sri.utah.edu.

During FY 2016, the contract with SRI that supports this project was expanded to cover an additional 6 programs for a total of 14. CPC evaluators from the Social Research Institute also assisted the Division in additional ways. Evaluators helped the Division's Training Bureau develop processes for training evidence based practices. In addition, CPC evaluators worked with the Division's Quality Assurance workgroup to begin the process of incorporating additional elements of evidence based practice in its annual audits of Division programs.

**Protective and Risk Assessment**

In 1999, the Division joined the Juvenile Court in developing a systematic assessment process for identifying the strengths and weaknesses of delinquent youths. The Risk Assessment Committee was established to oversee the project. The Committee had equal representation from the Juvenile Court and the Division. After reviewing a number of possibilities, the Committee selected two assessment tools originally developed in Washington State. Both instruments have been used on a regular basis since January of 2003. The Prescreen Risk Assessment (PSRA) is a relatively short assessment that had been validated to predict reoffending of juvenile probationers in Washington State. The assessment collects information on a variety of youth characteristics such as past delinquency, drug and alcohol problems, current home environment, and peer group. Currently, the
PSRA is being given to youths scheduled to have a hearing before a Juvenile Court judge as a result of a charge for a misdemeanor- or felony-type offense.

The second assessment tool is the Protective and Risk Assessment (PRA). This evaluation is a longer and more comprehensive assessment that includes information from each of 10 different domains: (1) delinquency history, (2) school, (3) use of free time, (4) employment, (5) relationships, (6) living environment, (7) alcohol and drug use, (8) mental health, (9) attitudes and behavior, and (10) skills. The PRA is being given to youths ordered by the Juvenile Court to probation supervision or into Division custody. Information from the PRA is used to construct specific goals for the youth’s service plan. The PRA is updated, at a minimum of every 180 days, to measure progress and identify new and continuing issues.

Assessment results are managed by the CARE information system (see below) as part of an individual youth’s electronic case record. As a result, Division and Juvenile Court workers assigned to a case have immediate access to a youth’s current and past assessment results.

The PSRA and PRA share the same items used to calculate a youth’s risk to reoffend. Results from the risk items are used to calculate a Risk Level of low, moderate, or high. In FY 2008, a validation study was conducted by researchers from the Juvenile Court and the Division to validate risk level results [DeWitt, J., & Lizon, R. (2008). The Utah Pre-Screen Risk Assessment (PSRA) and the Protective and Risk Assessment (PRA) validation study. Salt Lake City, UT: Department of Human Services, Juvenile Justice Services.]. The study determined that low-risk youths were significantly less likely to reoffend than were moderate- or high-risk youths. Further, moderate-risk youths were significantly less likely to reoffend than were high-risk youths. Patterns were similar for males and females, youths over or under 14 years of age, minority and non-minority youths. During FY 2016, researchers from the Juvenile Court and the Division replicated the 2008 validation study. Overall results confirmed findings of the earlier study. Once again, it was determined that low-risk youths were significantly less likely to reoffend than were moderate- or high-risk youths and that moderate-risk youths were significantly less likely to reoffend than were high-risk youths. Results from the PSRA also demonstrated that same relationship between risk level and likelihood of reoffending for males and females, minority and non-minority youths, urban and rural youths, and youths over or under 14 years of age. Overall results for risk level calculated from the PRA were similar, however, Risk Level from the PRA did not reliably predict reoffending for females or for minority members. Additional research is planned to explore why PRA results did not generalize to those two groups.

Court & Agencies’ Record Exchange

The Courts & Agencies’ Record Exchange (CARE) information system is Utah’s juvenile justice database. The full system, implemented on November 28, 2005, was the result of a joint effort by the Juvenile Court and the Division that began in 1999. Working objectives for the project were to (1) design and create a useful case management system, (2) enhance communication and cooperation between agencies responsible for juvenile justice and child welfare in Utah, and (3) allow for the sharing of case information in a user friendly and readily accessible digital environment.

Components of the CARE system currently in place include the (1) demographics module which manages personal characteristics of youths and their families; (2) services module which tracks residential and nonresidential services delivered to youths in Division and Probation care and allows assignments of individual workers to individual youths; (3) incidents module which documents delinquency charges, hearings, dispositions and other interactions between individual youths and the Juvenile Court; (4) calendaring module which organizes activities of individual youths, Juvenile Court judges, and Juvenile Court courtrooms; and (5) e-mail notification, which alerts workers attached to an individual youth about the youth’s new court hearings, dispositions, admission to detention, and application of new critical messages.

CARE includes two additional features of particular note. The assessment module, brought online during FY 2002, was the first component to be completed. This function collects, scores, manages, and reports on results of user defined questionnaires and assessments. The module has been used successfully to collect a wide variety of information about individual youths including behavioral ratings, progress notes, work hours, and school performance. It also has proved to be an invaluable resource for the Protective and Risk Assessment project (see above) and other data-collection processes.

A second notable component of CARE is the
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Minutes Module. In production since FY 2003, this module can collect information in real time during Juvenile Court and Youth Parole Authority hearings. Court minutes, dispositions, orders, and other court documents immediately become a part of a youth’s electronic case file.

Victim Services

The Division recognizes the need to hold juvenile offenders accountable for their delinquent behavior and to respond to the needs of their victims. To help meet these objectives, treatment programs have been developed to heighten youths’ empathy for victims. In addition, opportunities for youths to earn funds to repay victims of their delinquent behavior have been created at all levels of the continuum of care.

Substantial restitution payments have been made by youths in Division care to victims of juvenile crime. During FY 2016, the payments exceeded $90,000. For the 10-year period ending in FY 2015, total payments exceeded $2,000,000. Funds for this effort come from support payments that parents of youths in custody make to the state through the Office of Recovery Services. The Division received permission from the 1983 Legislature to use a portion of these receipts for restitution to victims of juvenile crime. Youths participate in community service projects in exchange for credited wages that are paid to victims through the Juvenile Court.
History

Juvenile Justice Services was created in 1981 under the mission “...to provide a continuum of supervision and rehabilitation programs which meets the needs of the youthful offender in a manner consistent with public safety. These services and programs will individualize treatment and control the youthful offender for the benefit of the youth and the protection of society.”

The Division’s philosophical roots can be traced to the late 1800s and the Utah Territorial Reform School which opened in Ogden in 1889. The original intent was “...to make the school as near like a home as possible.” A century ago, increases in delinquent and violent behavior were seen as results of a changing society. The remedy for Utah’s troubled youths was seen as the concerted support of competent individuals, caring families, and communities. This remains true today.

Organizational Highlights

1889  The Territorial Reform School opens in Ogden with dormitories for 100 children.

1896  Utah receives statehood and the Territorial Reform School becomes the Utah State Industrial School.

1905  The Utah Juvenile Court is created as the primary court for juvenile offenders.

1946  A National Probation Association study of the Utah State Industrial School finds that “Most of the buildings along with their equipment fall far short of requirements for the proper care, education and treatment of boys and girls.”

1974  The Federal Juvenile Justice and Delinquency Prevention Act is created, establishing a new national tone for juvenile corrections reform by advocating: (1) removal of juvenile status offenders and non offenders from locked facilities; (2) separation of juvenile offenders from adult offenders; and (3) removal of juveniles from adult jails, municipal lockups, and adult correctional facilities.

1975  A class action lawsuit, Manning v. Matheson, is filed in Federal District Court. The conditions of confinement at the State Industrial School are brought into question by the lawsuit’s allegation that a resident’s extended stay in solitary confinement either precipitated or exacerbated his mental illness.

1977  The Blue Ribbon Task Force is appointed by Governor Scott Matheson. A major recommendation is that youths should be placed in the “least restrictive setting” that is consistent with public safety.

1978  Governor Matheson meets with leaders of the juvenile justice community concerning the ability of the State Industrial School to securely hold serious offenders and protect the safety of less serious offenders. A consultant is hired by Governor Matheson to make recommendations for settlement of Manning v. Matheson.

The Utah State Industrial School becomes the Utah State Youth Development Center (YDC).
1980 The Governor’s Juvenile Justice Task Force, with representation from concerned agencies and the community, is created to examine Utah’s juvenile corrections system. The Juvenile Justice Task Force creates a Master Plan, inspired by the Massachusetts juvenile correctional model, to provide direction for the development of Utah’s juvenile justice system. Key tenets of the model are: (1) most juvenile offenders cannot be treated within a training school setting because treatment and rehabilitation are not consistent with the security issues; (2) young offenders must be provided opportunities for rehabilitation, but not at the expense of public safety; and (3) commitment guidelines should be developed and financial resources should be used to develop community services rather than for the construction and maintenance of secure beds.

1981 The Division of Youth Corrections is created by statute (UCA 62A-7-102) based on the Master Plan developed by the Juvenile Justice Task Force. The Division is placed within the Department of Social Services. The Division is organized into three geographical regions, each delivering secure care, community based services, detention, case management, and observation and assessment. Utah’s detention centers receive financial support from the state, but are operated by county governments.

1986 The Youth Parole Authority is created by statute (UCA 62A-7-501(1)) to take responsibility for review of all parole requests and for oversight of youths on parole from secure care.

1987 The Division takes over operation of 9 of the state’s 10 county operated detention centers. The exception, the multiuse center in Blanding, is operated by the Division of Child and Family Services.

1995 Serious youth offender legislation is enacted to expedite transfer of violent and chronic juvenile offenders to the jurisdiction of the adult courts and correctional system.

The Division Director appoints a task force to review and update the 1980 Master Plan.

Appointment of Youth Parole Authority Members becomes an executive appointment by the Governor rather than by the Board of Youth Corrections.

1996 The Juvenile Justice Task Force is appointed by the Utah State Legislature. The group has the mandate to examine all aspects of Utah’s juvenile justice system.

Findings of the 1995 Master Plan Task Force are presented to the Board of Youth Corrections. Primary recommendations are to change the Division’s Mission Statement to reflect a greater concern for public safety and the principles of the Balanced and Restorative Justice (BARJ) Model. Another recommendation is to reorganize the Division’s structure of service delivery.

1997 The Utah Sentencing Commission promulgates a new set of sentencing guidelines for juvenile offenders. The aim is to reduce delinquency through application of earlier and more intensive sanctions. In addition, a new dispositional option for the Juvenile Court known as “State Supervision” is created. The sanction combines a range of nonresidential interventions directed by Juvenile Court Probation. If needed, the Division of Youth Corrections and the Division of Child and Family Services will provide out-of-home residential placements.

2001 The Division’s service delivery is reorganized. The traditional regional organization based on geography is replaced with the Offices of Community Programs, Correctional Facilities, and Rural Programs. Statewide administrative services also are realigned to match this change.

The Juvenile Court and the Division adopt standardized risk and needs assessments. The instruments
are to be given to youths at probation intake, under probation supervision, and in Division custody. The assessments will be used to identify risk of reoffending, needs for services, and progress made during programming.

2002 Oversight of youth services is transferred to the Division of Youth Corrections from the Division of Child and Family Services. As a result, the Division of Youth Corrections creates the Office of Early Intervention Services to manage the functions of youth services, home detention, diversion, and state supervision along the Wasatch Front. Youth services functions in rural areas are managed by the Office of Rural Programs.

The Division launches the Program Enhancement Process (PEP). The focus of this initiative is to develop outcomes-based services within the framework of BARJ.

The legislature expands the DNA database to include juveniles over age 14 found to have committed any felony (UCA 53-10-403-405).

2003 The Utah Legislature changes the Division's name to the Division of Juvenile Justice Services.

2006 The Adam Walsh Child Protection and Safety Act (Pub.L.109-248) is signed into law by Congress. The Act is named for Adam Walsh who was a youth murdered 16 days after his abduction. The Act organizes sex offenders into three categories or tiers, and mandates that they register their whereabouts. The law does apply to some convicted juvenile sex offenders (UCA 77-41-104).

2008 As a cost-cutting measure, the Division no longer produces hardcopy Division of Juvenile Justice Services Annual Reports and moves to online versions instead.

2009 Along with other Divisions in the Department of Human Services and the Department of Environmental Quality, the Division's administrative office moves into the new Multi-Agency State Office Building located in Salt Lake City.

2013 The Division receives a one-year grant to develop a comprehensive, statewide plan for improving and expanding services for children and their families called a System of Care.

2015 Operation of the Salt Lake Valley Detention Center and the Farmington Bay Youth Centers is taken over by the Division. Previously, both facilities were operated by a private provider under contract with the Division.

Administration of the Division's Investigations Bureau is moved under the Quality Assurance unit in the Research and Evaluation Bureau.

2016 At the request of Utah’s Governor Gary Herbert, Chief Justice Matthew Durrant, House Speaker Gregory Hughes, and Senate President Wayne Niederhauser the Utah Juvenile Justice Working Group undertakes a data-driven, research-based assessment of the Utah’s juvenile justice system. Recommendations from the effort will be reviewed by the 2017 Legislature.
Community Programs: Case Management, Observation and Assessment, Aftercare

1979  The Federal Office of Juvenile Justice and Delinquency Prevention awards Utah an $800,000 grant to begin developing a network of privately operated residential programs in the community.

1981  An observation and assessment center opens in Salt Lake City in addition to an existing program in Ogden.

1984  An observation and assessment center opens in Provo.

1995  Farmington Bay Youth Center, the first state-owned, privately run facility opens. The 60-bed facility provides observation and assessment services, short-term detention, and long-term secure care in three separate wings.

1997  A 6-bed, observation and assessment program, specialized for females, is opened in Salt Lake City.

The privately operated Copper Hills Youth Center opens in Salt Lake City, providing the Division with an additional 24 beds for observation and assessment.

The Intensive Community Aftercare Program (ICAP) is founded. The program, which is housed at the Wasatch Youth Center (a secure facility), provides youths with supervision and other services as they transition from secure care back to the community.

1998  The privately operated North Bay Youth Center opens in Brigham City, providing the Division with an additional 10 beds for observation and assessment.

1999  The Legislature reduces observation and assessment programming time from 90 days to 45 days. A single extension of 15 days can be authorized by the Division Director (UCA 78-3a-118(2)(e)).

Reflections, a community day-treatment program for girls, opens in Layton.

2000  North Bay Youth Center in Brigham City discontinues operation.

2001  Copper Hills Youth Center in Salt Lake City discontinues operation.

2002  The Intensive Community Aftercare Program (ICAP) moves from the Wasatch Youth Center to a separate residential facility with 8 beds for youths transitioning from secure care or other structured programs.

2002  HB 154 expands the DNA database to include juveniles found to have committed a felony. Upon the order of a Juvenile Court Judge, probation officers or Juvenile Justice Service case managers collect a sample using a saliva test kit. The juvenile is assessed a fine to pay for the test and replace the kits. Once taken, samples are sent to the Utah Department of Public Safety, Bureau of Forensic Services.

2003  The Division opens the Utah County Aftercare Program (UCAP) to provide nonresidential transition services for youths in the Utah County area. The program is being funded by a 3-year Federal grant.

2006  Federal Funding for the Utah County Aftercare Program (UCAP) expires and the program is closed.
2007 Development of the Graduated Sanctions Model is completed. The model is fully implemented on July 1, 2007.

2008 The Reflections Program for girls, which provided day programming for girls in Division custody, closes as the result of budget constraints.

The residential components of the Project Paramount and ICAP transition programs close as the result of budget constraints.

2009 The Division receives Federal funds to open the In-Community Services program in Orem to provide non residential, transition services for youths leaving secure care and other highly structured residential programs.

2012 Administration of observation and assessment centers in Ogden, Salt Lake, and Springville is moved from the Office of Community Programs to the Office of Early Intervention Services.

2015 Administration of the Genesis Youth Center, a residential work camp, is moved from the Office of Early Intervention Services to the Office of Community Programs. Originally located in Draper, the facility is moved and now is collocated with the Salt Lake Valley Detention Center.

**Correctional Facilities: Locked Detention, Secure Care**

1981 Utah’s locked detention centers receive financial support from the state, but are operated by county governments.

1983 The Youth Development Center (YDC) is closed. In its place Decker Lake and Mill Creek Youth Centers are opened. Each facility provides 30 beds for long-term secure care.

1987 The Division takes over operation of 9 of the state’s 10 county operated detention centers. The exception, the multiuse center in Blanding, is operated by the Division of Child and Family Services.

The Southwest Utah Youth Center, a combination 10-bed secure facility and 6-bed detention center, is opened in Cedar City.

1989 Statutes passed by the Utah Legislature allow the Juvenile Court to order youths into detention for up to 30 days (UCA 78-3a-118(2)(f)) as a sentence or for up to 10 days for contempt of court (UCA 78-3a-39).

1990 The average daily population of the three secure facilities reaches the system’s capacity of 70 youths.

1992 An additional 10 secure-care beds are added to Decker Lake Youth Center bringing the statewide capacity to 80 beds. The new beds are filled within a month and once again the system is at its capacity.

1995 Farmington Bay Youth Center, the first state-owned, privately run facility opens. The 60-bed facility provides observation and assessment services, short-term detention, and long-term secure care in three separate wings.
1997 Construction of the 70-bed Slate Canyon Youth Center in Provo is completed. The facility has 38 detention and 32 secure-care beds and replaces outdated and unsafe Provo Youth Detention Center.

The aging 56-bed Salt Lake Detention Center is replaced by the 160-bed Salt Lake Valley Detention Center.

The old Salt Lake Detention Center is renovated and renamed the Wasatch Youth Center. The building provides secure care for up to 56 youths. Specialized programs are developed to meet the unique needs of sex offenders, girls, and youths preparing for transition back to the community.

2001 The expansion of Mill Creek Youth Center by 72 beds is completed. Facility capacity is now 102 beds.

2008 Farmington Bay Youth Center converts its 18 beds for secure care to beds for locked detention.

2015 Administration of detention centers in Salt Lake City, Roy, Farmington, and Provo is moved from the Office of Correctional Facilities to the Office of Early Intervention Services.

A 16-bed unit at Mill Creek Youth Center is closed because of low census.

The 10-bed girls unit at Mill Creek Youth Center is moved to a vacant unit at the Farmington Bay Youth Center.

The 16-bed sex offender unit at Decker Lake Youth Center is switched with a 16-bed unit at Wasatch Youth Center.

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**Early Intervention: Receiving Centers, Shelters, Work Camps, Diversion**

1994 Day/Night reporting and receiving centers are opened across the state to facilitate monitoring of youths.

Genesis Work Program, a community based program, is opened at the direction of Governor Michael Leavitt.

1996 A partnership between the Division and the US Forest Service establishes a seasonal program at Strawberry Work Camp.

The Genesis Work Program receives a Peace Pole donated by the people of Japan. The pole is installed on Genesis grounds and a time capsule is buried in its base.

1998 Archway Youth Services Center opens as the first youth services program operated directly by the Division.

The old Provo detention center is converted to a day program for community services and work projects.

2004 Operation of the Genesis Work Program is placed under the Office of Early Intervention Services.

2009 The Division suspends its state supervision programing as a cost-cutting measure.

2012 Capacity of the Genesis Work Program is reduced from 50 beds to 40 as a cost cutting measure.
Administration of observation and assessment centers in Ogden, Salt Lake, and Springville is moved from the Office of Community Programs to the Office of Early Intervention Services.

2015 Administration of detention centers in Salt Lake City, Roy, Farmington, and Provo is moved from the Office of Correctional Facilities to the Office of Early Intervention Services.

Administration of the Genesis Youth Center, a residential work camp, is moved from the Office of Early Intervention Services to the Office of Community Programs.

Rural Programs: Full Range of Programming

1981 Utah’s rural detention centers receive financial support from the state, but are operated by county governments.

1983 Multiuse centers are opened in Vernal, Richfield, and Blanding to provide detention resources in rural areas. Each facility has four beds for detention and six beds for shelter care.

1987 The Southwest Utah Youth Center, a combination 10-bed secure facility and 6-bed detention center, is opened in Cedar City.

The Division takes over operation of 9 of the state’s 10 county operated detention centers. The exception, the multiuse center in Blanding, is operated by the Division of Child and Family Services.

1993 The Division assumes responsibility for operation of Canyonlands Multiuse Youth Home in Blanding.

1995 The Washington County Youth Crisis Center, a new multiuse center, opens in St. George with 10 beds for detention and 8 beds for shelter care.

2000 Construction is completed on multiuse facilities in Logan, Vernal, and Price. Each has 16 beds for locked detention and additional beds for shelter care and observation and assessment.

2001 Construction is completed on a multiuse facility in Richfield. The center has 16 beds for detention and 16 beds that may be used for shelter and observation and assessment.

2003 Construction is completed on a multiuse facility in Blanding. The center has 16 beds for detention and 16 beds that may be used for shelter and observation and assessment. The new center opens under the name Canyonlands Youth Center.

2004 Construction is completed on the Dixie Area Detention Center in St. George. The center’s 48 detention beds replace 10 detention beds at the Washington County Youth Crisis Center. Existing beds at the Washington County facility are retained for shelter, and other non secure programs. As a part of the completion of the Center a time capsule is placed in the Center’s monument.

2009 The Division suspends its state supervision programing as a cost-cutting measure.

2012 An observation and assessment program was opened at the Canyonlands Youth Center in Blanding.
2015 The Gateway program is opened in Hurricane as a residential work camp. The program occupies an unused portion of the Dixie Detention Center and has 8 residential beds. Residents work on projects to work off court-ordered obligations.

2016 The New Hope Behavioral program, a non secure, high behavior, residential placement is opened in at the Washington County Youth Crisis Center. The program is the result of a collaboration between the Division, and the Division's of Child and Family Services and Substance Abuse and Mental Health.

Youth Parole Authority

1981 By law (UCA 62A-7-502(1)) the Division of Youth Corrections becomes the sole authority in matters of parole, revocation, and discharge involving youthful offenders committed to secure confinement. Prior to this, the juvenile parole release process was informal and generally conducted by the superintendent of the secure facility.

1982 The Division of Youth Corrections appoints a Parole Review Committee to study constitutional rights of incarcerated juveniles, community safety, and quality of care. The committee recommends that youths should have increased accountability, that staff should have representation, and that hearings should be cost efficient.

1983 Following the recommendations of a citizen review committee, the Youth Parole Authority is established. The Authority begins operations in October, 1983.

1985 A committee is appointed to develop a better method for determining lengths of stay for youths in secure confinement. The Board of Youth Corrections adopts the new guideline methods and the Authority implements them.

1986 The Youth Parole Authority is created statutorily by the 1986 Legislature. The Authority has five citizen volunteers appointed by the Board of Youth Corrections to serve for three-year terms (UCA 62A-7-501).

1991 In an attempt to deal with the increased work load of the Authority, legislation is passed to increase the number of members from five to seven citizen members (UCA 62A-7-501(2)(a)).

1995 Appointment of members to the Authority comes under the direction of the Governor with the advice and consent of the Senate (UCA 62A-7-501(2)(a)). The number of members is increased to 10.

Recognizing the needs for enhanced public protection and competency development, the Authority extends the length of stay in secure care to a minimum of 6 months. Prolonging stay is expected to allow youths to take greater advantage of the rehabilitative opportunities offered in secure care.

1997 The Authority implements a victims program. Victims of youths in secure care are notified of Initial Hearings and provided with information about the policies and practices of the Youth Parole Authority.

1999 The Authority is expanded by statute to add five pro tempore members to help meet increasing work loads (UCA 62A-7-501(2)(a)).

2003 The Authority begins the process of conversion to the new CARE record keeping system.
2005 CARE is fully implemented for YPA record keeping operations.

2012 YPA Members are provided with devices enabling them to receive hearing files electronically.

2014 YPA Members receive training on the Division’s Case Planning Model.

2015 In collaboration with the Office of Correctional Facilities and the Research and Evaluation Bureau, the YPA develops a rating model intended to be used by direct care workers in all five of the Division’s secure facilities. Implementation is planned during 2016.

YPA Length of Stay Guidelines are revised. New guidelines include a range of months. Youths who meet YPA expectations and other standards will be eligible for release at the low end of the range.

Legislation

1995 Utah’s Serious Youth Offender law (UCA 78A-6-702), is enacted by the 1995 Legislature to move some youths beyond the Juvenile Justice System. The law is intended to provide more severe sanctions for the most serious juvenile offenders and to remove them from costly juvenile programs that appeared to be having little impact. To qualify as a serious youth offender, a youth must be at least 16 years of age at the time of an offense and charged with at least one of ten serious felony offenses (aggravated arson, aggravated assault resulting in serious injury to another, aggravated kidnapping, aggravated burglary, aggravated robbery, aggravated sexual assault, felony discharge of a firearm, attempted aggravated murder, attempted murder, or a felony offense involving the use of a dangerous weapon after having previously been found to have committed a felony-type offense involving the use of a dangerous weapon). Juveniles charged with one of the serious felony offenses are initially given a hearing in Juvenile Court. If the state meets its burden to establish probable cause to believe that the juvenile committed one of the specified crimes, the Juvenile Court may bind the juvenile over to the adult court system. In determining whether to transfer the juvenile to adult court, the Court may consider (1) whether the juvenile has previously been adjudicated delinquent for a felony offense involving the use of a dangerous weapon; (2) whether the offense was committed with one or more other persons and the youth appears to have a lesser degree of culpability than the codefendants; (3) whether the juvenile used violence, aggression, or premeditation and, if so, to what degree; (4) the number and nature of the juvenile’s prior adjudications in the juvenile court; and (5) whether public safety and the best interest of the minor is better served by adjudicating the juvenile in the Juvenile Court or in the District Court.

1997 The Juvenile Judges - Short Term Commitment of Youth (UCA 78A-6-117(2)(f)) allows Juvenile Court Judges to order youths found to have committed felony-type or misdemeanor-type offenses to a stay of up to 30 days in a locked detention facility or in a diversion program.

The Juvenile Court Powers (UCA 78A-6-1101(3)(a), ) extends the sanctions available for youths found in contempt of court. The new legislation allows Juvenile Court Judges to sentence youths found in contempt to any sanction except secure care. This includes short-term sanctions such as orders to detention and long-term sanctions such as community placement.

The Utah Legislature (UCA 78A-6-605(2)) requires that sentencing guidelines be considered by any agency making a dispositional report to the Juvenile Court. Sentencing guidelines and procedures for using them are described in the Sentencing Guidelines Manual 1997. Application of sanctions is based on (1) the severity of a
juvenile's current offense(s), (2) the juvenile's delinquency history, and (3) any circumstances that would make the behavior seem more serious (aggravating factors) or less serious (mitigating factors).

1999 The Utah State Legislature reduces observation and assessment programming time from 90 days to 45 days. A single extension of 15 days can be authorized by the Division director (UCA 78A-6-117(2)(c)).

2002 The 2002 Utah State Legislature transfers administration of Youth Services to the Division of Juvenile Justice Services from the Division of Child and Family Services (UCA 62A-7-601).

2003 Legislation (UCA 62A-7-102) changes the Division’s name from the Division of Youth Corrections to the Division of Juvenile Justice Services.

2006 The Adam Walsh Child Protection and Safety Act of 2006 (Pub.L.109-248) is signed into law by Congress. The Act classifies individuals convicted of a sex offense into three categories or tiers, and mandates that they register their whereabouts. Registration information is entered by each state into a publicly accessible, national database. The decision is made in Utah to require registration of juveniles adjudicated delinquent for registerable offenses who have remained in the state’s custody until their 21st birthday and who have been determined to pose a continued risk to public safety (UCA 77-41-102).

2011 Legislation (UCA 78A-6-1104) requires Division detention centers to collect fingerprints and photographs of all 14 year-old or older youths admitted to locked detention for a felony-type offense. In addition, the Juvenile Court is directed to order 14 year-old or older youths to have their fingerprints taken at a Division detention center if they were adjudicated for a felony-type offense or a class A misdemeanor-type offense and their fingerprints have not previously been obtained. The legislation directs that fingerprints be sent to the Utah Bureau of Criminal Identification (BCI) for possible inclusion in its fingerprint archives.

2014 The 2014 Utah State Legislature passes HB 185 which allows minors bound over to District Court to be held in juvenile detention facilities until the time of the trial.
Division Programs and Offices.

STATE ADMINISTRATION

DIRECTOR: SUSAN BURKE (801) 538-8224
195 N 1950 W
Salt Lake City, UT 84116

DEPUTY DIRECTOR: DEBBIE WHITLOCK (801) 538-8223
195 N 1950 W
Salt Lake City, UT 84116

DIRECTOR ADMIN SERVICES: CECIL ROBINSON (801) 538-9843
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Salt Lake City, UT 84116

YOUTH PAROLE AUTHORITY

ADMINISTRATIVE OFFICER: CHRIS PACKARD (801) 538-4627
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OFFICE of COMMUNITY PROGRAMS

PROGRAM DIRECTOR: MIKE BUTKOVICH (801) 538-4311
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CASE MANAGEMENT
OGDEN CASE MANAGEMENT: Rachel Edwards (801) 627-0322
145 N Monroe Blvd
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OGDEN CASE MANAGEMENT 2: Franz Bryner (801) 626-3447
2540 Washington
Ogden, UT 84401

OREM CASE MANAGEMENT: April Graham (801) 426-7430
237 S Mountainland Dr
Orem, UT 84058

SALT LAKE CASE MNGMT: Kenyatta Green (801) 265-7500
3522 S 700 W
Salt Lake City, UT 84119

A list of contractors providing community services may be obtained from the State Administration (Attention: Contract Administrator)

WORK CAMP

GENESIS YOUTH CENTER: Kyle Goudie (801) 269-5106
3450 South 900 West
Salt Lake City, UT 84119

OFFICE of CORRECTIONAL FACILITIES

PROGRAM DIRECTOR: DORIE FARAH (801) 538-4312
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SECURE FACILITIES
DECKER LAKE YTH CTR: Trent Clements (801) 954-9200
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FARMINGTON BAY YTH CTR: DeAnn Mason (801) 451-8620
907 W Clark Ln
Farmington, UT 84025

MILL CREEK YTH CTR: Mike Shaw (801) 334-0210
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SLATE CANYON YTH CTR: Larry Mendez (801) 342-7840
1991 S State St
Provo, UT 84606

WASATCH YTH CTR: Stephanie Sinju (801) 265-5830
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OFFICE of EARLY INTERVENTION SERVICES

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DETECTION FACILITIES
FARMINGTON BAY YTH CTR: DeAnn Mason (801) 451-8620
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SALT LAKE VALLEY DT CTR: Lisa St. Louis (801) 269-5100
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SLATE CANYON YTH CTR: Larry Mendez (801) 342-7840
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WEBER VALLEY DT CNTR: Tracy Hart (801) 825-2794
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YOUTH EARLY INTERVENTION: Siosifa Tafisi (801) 685-5707
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BOX ELDER CASE MANAGEMENT: Peter Smith (435) 723-2031
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Brigham City, UT 84302

-cache valley case mgmt: Peter Smith (435) 778-6500
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Logan, UT 84321

DETECTION FACILITIES
DIXIE AREA DETENTION CTR: Sterling Cabana (435) 627-2800
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Hurricane, UT 84737

SALT LAKE O&A: Nathan Cruz (801) 284-0230
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Roy, UT 84067

DIVERSION PROGRAMS

DAVIS AREA YTH CTR: Vacant (801) 774-8767
2465 N Main, Suite 13 - A & B
Sunset, UT 84015

LIGHTNING PEAK: Annette Garcia (801) 491-0100
205 West 900 North
Provo, UT 84663

SALT LAKE EARLY INTERVENTION: Siosifa Tafisi (801) 685-5707
3570 S West Temple
Salt Lake City, UT 84115

OFFICE of RURAL PROGRAMS

PROGRAM DIRECTOR: REG GARFF (801) 538-3989
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Salt Lake City, UT 84116

CASE MANAGEMENT
BOX ELDER CASE MANAGEMENT: Peter Smith (435) 723-2031
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Brigham City, UT 84302

CACHE VALLEY CASE MGMT: Peter Smith (435) 778-6500
119 W Golf Course Rd, Ste E
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DETECTION FACILITIES
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SALT LAKE O&A: Nathan Cruz (801) 284-0230
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SALT LAKE EARLY INTERVENTION: Siosifa Tafisi (801) 685-5707
3570 S West Temple
Salt Lake City, UT 84115

MULITUSE FACILITIES

(Closest facilities provide locked detection, shelter, case management, detention diversion, and receiving center services; these also provide observation and assessment.)

CACHE VALLEY YTH CTR: Peter Smith (435) 73-1260
2051 N 600 W
Logan, UT 84321

CANYONLANDS YTH CTR: Shawn Irvin (435) 678-3140
244 W Old Ruin Rd
Blanding, UT 84511

Information
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<th>Location</th>
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<tr>
<td>CASTLE COUNTRY YTH CTR</td>
<td>Angela McCourt</td>
<td>(435) 636-4720</td>
<td>(435) 636-4737</td>
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<tr>
<td>1395 S Carbon Ave</td>
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<td>Price, UT 84501</td>
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<td>CENTRAL UTAH YTH CTR</td>
<td>Glen Ames</td>
<td>(435) 893-2340</td>
<td>(435) 896-8177</td>
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<td>449 N SR 118</td>
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<td>SPLIT MOUNTAIN YTH CTR</td>
<td>Lynn Whitman</td>
<td>(435) 789-2045</td>
<td>(435) 789-2245</td>
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<td>WASH CO YTH CRISIS CTR</td>
<td>Tami Fullerton</td>
<td>(435) 656-6100</td>
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<td>OTHER</td>
<td>Lynn Whitman</td>
<td>(435) 722-3226</td>
<td>(435) 781-0840</td>
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<td>Iron County Youth Center (ICYC)</td>
<td>Jill McKinlay</td>
<td>(435) 586-1704</td>
<td>(435) 586-6696</td>
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<td>SECURE FACILITIES</td>
<td>Jill McKinlay</td>
<td>(435) 867-2500</td>
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UTAH DEPARTMENT OF HUMAN SERVICES